

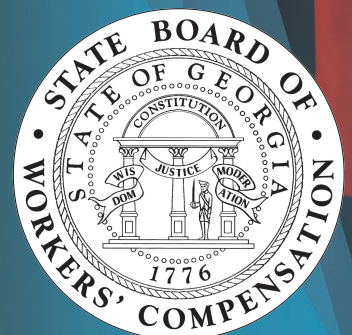
**SBWC Annual Educational Conference**

# **BROADWAY SHOWCASE**

**Spotlight on Workers' Compensation**



**August 27 – 29, 2018**  
**Hyatt Regency Atlanta Hotel**





# *WELCOME* *to our* **ANNUAL** **CONFERENCE**



Welcome to the State Board's Annual Educational Conference! Our theme this year is Broadway, and we hope you will enjoy the show! We have wonderful programming covering legal, medical, managed care and rehabilitation, and more that is sure to entertain and inform. This year's sessions include a timely discussion on workplace safety, an interactive panel on proper claim handling, and an overview of our neighboring southeastern states' rules and laws. Additionally, please join me at the Chairman's Reception & Kids' Chance Silent Auction on Tuesday, August 28, 2018 from 5:00 p.m. until 6:30 p.m.

On Wednesday, Governor Nathan Deal will be our special guest speaker with a look back on the past eight years of unprecedented economic growth and advancements in education and job partnerships. Following Governor Deal, our keynote speaker, Judge Glenda Hatchett, television judge and founding partner of The Hatchett Firm, PC, is sure to razzle-dazzle. Judge Hatchett will share her experience of transforming her dreams into reality and accomplishing more than she ever could have imagined. Judge Hatchett will guide the audience on attaining a purposeful and ethical life by setting and achieving goals. Judge Hatchett is an inspiration that you won't want to miss.

This is an especially exciting time for the Board with the growth of our ICMS system. Over the past several years, we have worked hard to improve and implement the second phase of ICMS (ICMS II). In 2018, we are pleased to welcome more users to our system including Insurers, Self-Insurers and Claims Offices. We hope that these new users find ICMS II as functional and useful as we do. We are also finding great success with the implementation of our WC-PMT process. This process has significantly reduced delays in authorization of medical treatment.

We hope that you enjoy the State Board's 2018 Annual Workers' Compensation Conference. The Board extends its sincerest gratitude to the speakers, presenters, and organizers for their exceptional contributions to each program. The Board is particularly thankful for the efforts of the Steering Committee who have put together a Tony Award-winning agenda. Thank you to all our vendors, sponsors, and Board employees for their participation in making this year's conference a success.

Sincerely,

A handwritten signature in black ink that reads "Frank R. McKay". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Frank R. McKay  
Chairman

## General Information

**REGISTRATION** – The registration area is located in the Grand Hall Foyer.

**NAME TAGS** – All participants will need to wear name badges for admission to the conference sessions and Exhibit Hall.

**CONFERENCE STAFF** – The conference staff may be recognized by name tags with staff ribbons. Please let any member of the staff know if you need information or assistance.

**EXHIBITS** – Exhibits are displayed in the Grand Hall on the Exhibit Level and will be open during the following hours:

**Monday, August 27, 2018** 7:30 a.m. – 6:00 p.m.

**Tuesday, August 28, 2018** 7:30 a.m. – 6:30 p.m.

**Wednesday, August 29, 2018** 8:00 a.m. – 11:30 a.m.

*Please refer to the back of the program  
for the Exhibitor Profile section.*

**DOOR PRIZES Exhibit Grand Hall Area - \$1,000 DOOR PRIZE!** To be eligible, visit the exhibitors on the lower level of the hotel. Have your initial card signed by each exhibitor for a chance to win a **\$1,000 VISA GIFT CARD!** An initial card will be drawn and announced at the end of the Ethics session on Wednesday. **YOU MUST BE PRESENT TO WIN.**

**EXHIBITOR DOOR PRIZES:** To be eligible for the door prizes donated by exhibitors, you must drop your business card at each participating booth. The winners will be posted during the break on Wednesday, August 29, 2018 outside of the Exhibit Hall from 10:00 a.m. – 10:30 a.m.

### RESTAURANTS

**Hyatt Regency Atlanta Hotel:** Twenty-Two Storys Atlanta, Sway Restaurant, Onsite 24 Hour Market, Polaris

**Outside of the Hyatt:** Corner Bakery Café, White Oak Kitchen, Ray's in the City, Willy's Mexicana Grill, Benihana, Hard Rock Café, Peachtree Center Mall, SunTrust Plaza and many others.

## Special Thanks to the 2017-2018 Steering Committee

- Angela Patman – The Hartford
- Angie O'Shea – Pioneer Rehabilitation, Inc.
- Ben Leonard, Esq. – Bovis, Kyle & Burch, LLC
- Beth Randolph – Automation Personnel Services, Inc.
- Bret Cade – MTI America
- Bruce Moseley – Builders Insurance Group
- C. Todd Ross, Esq. – Ross, Burriss & Handelman, LLC
- Cannon Alsobrook, Esq. – Savell & Williams
- Carla Williams-Collier – Builders Insurance Group
- Celia Wheeler – Strategic Comp
- Chris Shaw – WellStar Health System
- Chuck DuBose, Esq. – Stewart, Melvin & Frost, LLP
- Cindy Race – OrthoAtlanta
- Colette Johnson – Sovereign Rehabilitation
- Connie Chandler – United Parcel Service
- Connie Wilbanks – Emory University
- **Craig Weil, M.D. – The Center for Orthopaedics & Sports Medicine (Chair-Medical)**
- David Barnes – Resurgens Orthopaedics
- Debra Thompson – AmTrust North America
- Elizabeth Petty – Select Physical Therapy
- Foy S. Horne, Jr., Esq. – Attorney at Law
- Fred R. Green, Esq. – Goodman McGuffey LLP
- Gloria Cook – One Call Care Management
- **H. Michael Bagley, Esq. – Drew, Eckl & Farnham (Chair-Ethics)**
- Heddi Silon – Shepherd Center
- Hope Ries, Esq.
- J. Allen Fricks – Merlino & Associates, Inc.
- Jean (Jan) Berry – Zurich Services Corporation
- Jeannie Hodges, RN – AmeriSys
- Jesse McCoy – J. Smith Lanier & Company
- John Heller, M.D. – Emory Orthopaedics and Spine Center
- Karen Sprouse – Georgia Administrative Services
- Katherine Rutledge Silver, Esq. – Strain & Rutledge
- Kerri S. Butler – Work Bridge Group
- **Kerri G. Crosby – Rollins, Inc. (Chair – Insurance/Claims)**
- Lauri Wallace – Georgia Spine & Orthopaedics
- Leesa Bohler, Esq. – Moore, Clarke, DuVall & Rodgers, P.C.
- Lori Tidwell – C.W. Matthews Contracting Co., Inc.
- Lynda Snyder-Smith – Health Management Resources, Inc.
- Malinda Stuart, RN, BSN
- Marc Motes – Taylor & Associates
- Matthew C. Jordan, Esq. – The Law Offices of Benjamin Y. Gerber
- Matthew Liverman, Esq. – Travelers
- Matthew Walker, Esq. – Drew, Eckl & Farnham
- Merritt A. McKenzie – BenchMark Rehab Partners
- Michael Rosetti, Esq. – Swift, Currie, McGhee & Hiers
- **Michelle Lutz Hays – The Comprehensive Care Group, Inc. (Chair – Case Management)**
- Pam Johnson, RN – Johnson Healthcare Group
- Peggy Freedman – The Freedman Group
- Polly Hale – Builders Insurance Group
- **R. Briggs Peery, Esq. – Swift, Currie, McGhee & Hiers (Chair - Legal)**
- Randall L. Corcoran – Healthsystems
- Randy Katz, D.O. – Emory Orthopaedics & Spine Center
- Richard Montgomery – HomeCare Connect
- Roberta S. Mike – Strategic Comp Services
- Robert L. Tirella – Delta Air Lines, Inc.
- Rodney McColloch, Esq. – Moore, Ingram, Johnson & Steele, LLP
- Shalini Patel, Esq. – Clements & Sweet, LLP
- Sheila Howington – Pruitt Health
- Stephen Dawkins, M.D. – Caduceus USA
- Summer Silk – The Center for Orthopaedics & Sports Medicine
- Terri Middlebrooks – Mar-Jack Poultry, Inc.
- Tina Booker, RN, BSN, CCM
- Todd Maziar, Esq. – Morgan & Morgan
- Tom Holder, Esq. – Long & Holder, LLP
- Tommy Goddard, Esq. – Attorney at Law
- Tony Watkins
- Tracey Reid – BenchMark Rehab Partners
- Victor Chin, M.D. – The Physicians
- Vicki Sadler – Judin & Sadler
- Viola Drew – ALJ, State Board of Workers' Compensation
- Wendy Sumrell – Gallagher Bassett
- Wendy Yuen – Peachtree Orthopaedic Clinic



# Continuing Education Approvals

The **State Bar of Georgia CLE** department has approved the 2018 Annual Educational Conference for 13.5 Regular CLE hours, including 3.0 Ethic Hours. The fees for the Regular CLE and the Ethic hours are included in your registration fee. You must **sign the roster every morning** of the conference to receive the full number of hours offered.

The **Tennessee State Bar** has approved the 2018 Annual Educational Conference for 10.5 General and 3.5 Dual Credits. You must **sign the roster every morning** of the conference to receive the full number of hours offered.

The **Supreme Court of South Carolina** has approved the 2018 Annual Educational Conference for 13.50 Regular CLE and 3.5 Ethic Credits. You must **sign the roster every morning** of the conference to receive the full number of hours offered.

The **Florida Bar** has approved the 2018 Annual Educational Conference for 16.0 General CLE credits, 3.5 Ethics Certification credits and 16.0 Workers' Compensation Certification Credits. You must **sign the roster every morning** of the conference to receive the full number of hours offered

The **Georgia Insurance Commissioner's** Office has approved the 2018 Annual Educational Conference for 13.0 Continuing Education Credit hours (Property & Casualty) and 3.0 Ethic Hours. You must **sign the roster every morning** of the conference for the full number of hours offered.

The **Human Resource Certification** Institute (HRCI) – has approved the 2018 Annual Educational Conference for 13.5 General Recertification Hours (towards aPHR™, PHR®, PHRca®, SPHR®, GPHR®, PHRi™, SPHRi™ recertification). You must **sign the roster every morning** conference for the full number of hours offered.

The **Alabama State Bar** has approved the 2018 Annual Educational Conference for 13.5 CLEs which includes 3.0 Ethics Credits. You must sign the roster every morning of the conference to receive the full number of hours offered.

The **Commission on Certification of Disability Management Specialists (CDMSC)** has approved the 2018 Annual Educational Conference for 9.5 Clock Hours and 4.0 Ethic Hours. You must **sign the roster every morning** of the conference for the full number of hours offered.

The **Georgia Board of Chiropractic Examiners** has approved the 2018 Annual Educational Conference for 9.0 hours of Risk Management, Chiropractic Medical/Legal and GA Laws and Rules. You must **sign the roster every morning** of conference for the full number of hours offered.

The **Commission for Case Manager Certification (CCMC)** has approved the 2018 Annual Educational Conference for 13.5 Contact Hours and 4.0 Ethic Hours. You must **sign the roster every morning** of the conference to receive the full number of hours offered.

The **American Association of Occupational Health Nurses, Inc.** has approved the 2018 Annual Educational Conference for 13.5 Contact Hours. You must **sign the roster every morning** of conference to receive the full number of hours offered.

The **North Carolina State Bar** has approved the 2018 Annual Educational Conference for 10.5 General CLE credits, and 3.0 Professional Responsibility/Ethic credits. You must **sign the roster every morning** of conference for the full number of hours offered.

The **Commission on Rehabilitation Counselor Certification (CVE/CWA/CRCC)** has approved the 2018 Annual Educational Conference for 9.5 CRC Clock Hours and 13.5 CVE/CWA. You must **sign the roster every morning** of the conference for the full number of hours offered.

**Other professions may be eligible for credits by submitting the CERTIFICATE OF ATTENDANCE in your packet along with a copy of the program agenda to your certification boards.**

**Please note that to receive the total number of CEUs/Contact Hours the Board has been awarded – you must sign the roster each morning of the conference. This information is required by various certification boards to ensure attendance accuracy. Thank you.**

## Receptions

**Monday, August 27, 2018**

**5:00 p.m. – 6:00 p.m.**

**Meet the Exhibitors Reception**

Join us for the Exhibitors Reception after Monday's last session. Meet the exhibitors and enjoy complimentary appetizers and beverages. ***This event is included with your registration fee!***

**Tuesday, August 28, 2018**

**5:00 p.m. – 6:30 p.m.**

**Chairman's Reception & Kids' Chance of Georgia Silent Auction**

Enjoy an afternoon with Chairman Frank McKay, complimentary hors d'oeuvres, desserts, drinks, a Kids' Chance silent auction (final bids) and live entertainment featuring saxophonist Reginald Harris (D'Lainger Sounds Entertainment) and pianist Gwen Hughes (Redwarbler Music, LLC). The Chairman's Reception & Kids' Chance Silent Auction is not to be missed! ***This event is included with your registration fee!***

*Congratulations*

**YANZHUO ZHANG**

RECIPIENT OF THE 2018 SPIRIT AWARD

# Monday, August 27, 2018

## Welcome & Award Presentations

8:30 a.m. – 9:15 a.m. | Centennial Ballrooms 1 & 2

Delece A. Brooks, Executive Director - State Board of Workers' Compensation  
Honorable Frank R. McKay, Chairman - State Board of Workers' Compensation

Tom Howell Memorial Award Presentation, Spirit Award Recipient & Kids' Chance of Georgia Presentation

## GENERAL SESSION

Centennial Ballrooms 1 & 2

9:30 a.m. – 10:30 a.m.

**The Bodyguard: A General Session on Securing Workplace Safety.** One of the essentials of life is feeling safe not only at home but also at work. This general session is designed to address our need to be as safe as possible at work and also in our daily life. Nearly 2 million American workers report having been victims of violence each year, with many cases that go unreported. Many factors can lead to these events. Sadly, workplace violence is increasing at a rapid pace. This dangerous trend in society raises many questions. For example: what are the signs to look for if there is a potentially violent co-worker? What are the best measures to take if you are at work (or anywhere) that is under attack from a group or an individual? What, if any, injuries that are sustained during these events, constitutes a compensable claim? The goal of this session is to learn how to protect yourself, those you care about and others as well as your business. The first hour of this General Session will begin with lectures addressing current security concepts and workplace safety measures. After a thirty-minute break, the second hour will be composed of police, business and human resource professionals to help discuss specific workplace safety issues from the audience.

**Craig Weil, M.D. – The Center for Orthopaedics and Sports Medicine (Moderator)**

Elizabeth Bailey – Waffle House, Inc.

Vernon M. Keenan – Georgia Bureau of Investigation

10:30 a.m. – 11:00 a.m. Break

11:00 a.m. – 12:00 p.m.

**The Bodyguard: A General Session on Securing Workplace Safety. (continued)**

**Craig Weil, M.D., The Center for Orthopaedics and Sports Medicine (Moderator)**

Ronald S. Applin – Chief of Police – Atlanta Public Schools

Elizabeth Bailey – Waffle House, Inc.

Paul Merritt – Fortress Consulting / Atlanta Police Officer

Mark Shapiro, M.D. – Grady Health Systems

12:00 p.m. – 1:30 p.m. Lunch On Your Own

## LEGAL SESSION

Centennial Ballroom 3

1:30 p.m. – 3:00 p.m.

**The Curious Case of Trevor McManley.** A Three Act, off-Broadway Production sure to win a Tony Award for “Best Way to Learn to Do Things the Right Way” (by seeing them handled the wrong way). Hey, it is always easier to laugh and/ or point the finger of blame at someone or something else, is it not? We will present a Three Act Scenario involving an infamous Broadway actor and his workers' compensation claim, which seems to go wrong at every turn. See if you, the audience, can spot the grave mistakes made by all parties and compare notes with our Legal and Human Resource experts. Help us right the wrongs of the claims process and learn “best practices” that will lead to stellar reviews for future claims!

**Cannon Alsobrook, Esq. – Savell & Williams, LLP (Moderator)**

Beth Gearhart, Esq. – Gearhart Law Group, LLC

Crystal McElrath, Esq. – Swift, Currie, McGhee & Hiers, LLP

Gregg Porter, Esq. – Savell & Williams, LLP

Holly Portier, Esq. – Morgan & Morgan

Brenda Ratcliff – Shaw Industries Group

Robert Tirella – Delta Air Lines, Inc.

# Monday, August 27, 2018 (continued)

3:00 p.m. – 3:30 p.m. Break

3:30 p.m. – 5:00 p.m.

The Curious Case of Trevor McManley. (continued)

## MULTI-STATE LEGAL SESSION Centennial Ballroom 4

1:30 p.m. – 3:00 p.m.

**The Wiz.** Our expert wizards will advise you on the law in their respective kingdoms. Familiarize yourself with the workers compensation rules and laws in Georgia, Alabama, Florida, North Carolina, South Carolina, and Tennessee.

**R. Briggs Peery, Esq. – Swift, Currie, McGhee & Hiers, LLP (Georgia) (Moderator)**

Michael L. Haynie, Esq. – Manier & Herod (Tennessee)

Morgan A. Indek, Esq. – Eraclides, Gelman, Hall, Indek, Goodman, Waters & Traverso (Florida)

Kyle L. Kinney, Esq. – Miller, Christie & Kinney, P.C. (Alabama)

Jason W. Lockhart, Esq. – McAngus Goudelock & Courie, LLC (South Carolina)

Robert B. Starnes, Esq. – McAngus Goudelock & Courie, LLC (North Carolina)

3:00 p.m. – 3:30 p.m. Break

3:30 p.m. – 5:00 p.m.

**Setting the Scene.** Come be a part of our panel as we discuss common and not so common issues that arise in accepted claims. Once a claim is accepted, there seem to be numerous ways it can go sideways. The panel and audience will engage in an interactive presentation and workshop discussing topics in the pre-litigation setting and best practices once litigation occurs. Topics include: change in condition, disputes over medical treatment, transitional duty and the unscripted topics that the audience brings. Feel free to put our panel to the test!

**Eric Jones, Esq. – Tavares & Jones, LLC (Moderator)**

Jim Anderson, Esq. – Drew, Eckl & Farnham, LLP

Rebecca Halberg, Esq. – Morgan & Morgan

Sy Jenkins – Sedgwick

Bob Quinn – Publix Super Markets

## CASE MANAGEMENT & REHABILITATION SESSION Centennial Ballrooms 1 & 2

3:30 p.m. – 5:00 p.m.

**Innovative Treatments. Rocktopia** is inspired by the idea that if Beethoven or Mozart were alive today, they would be modern day rock stars. Learn more about our orthopaedic and physical therapy rock stars as they discuss innovative treatments that will rock your world.

**Angie O'Shea – Pioneer Rehabilitation (Moderator)**

Trisha Kesar, M.D. – Emory University School of Medicine

James Kercher, M.D. – Peachtree Orthopaedic Clinic

Shane Mangrum, M.D. – Polaris Spine and Neurosurgery Center

Katie Vines, PT, DPT – Shepherd Center



# Tuesday, August 28, 2018

## ICMS II & EDI SESSION The Learning Center

9:00 a.m. – 12:00 p.m.

**Beauty and the Beast: An Update on the Love Story of ICMS II & EDI.** We are excited to present the next “Act” in the complicated love story of Beauty and the Beast, starring ICMS II and EDI. We will discuss insurer and claims office access to ICMS II and the upcoming EDI Claims Release 3.0 changes, all within the context of this famous love affair. Will Belle finally meet her prince? Please join us for this one-of-a-kind production to learn more!

Dana Prather, Division Director – State Board of Workers’ Compensation

Heather Williamson, Deputy Division Director – State Board of Workers’ Compensation

## MEDICAL BREAKFAST & LEARN Regency Ballroom 5

7:30 a.m. – 9:00 a.m.

**“Wicked”: How the Georgia Poison Control and OSHA Work Together in Preventing and Addressing Workplace “Environmental Exposures”.** Back for an encore performance, Dr. Gaylord Lopez of the Georgia Poison Center will take center stage for a breakfast talk about the connection between OSHA and the Georgia Poison Center. Did you know that the Georgia Poison Center has to have special permission to report a workplace “exposure” incident to OSHA? Dr. Lopez is here to share with us the “script” he has to follow in order to properly report incidents. Just like his talk from last year, this event is sure to entertain and inform and you are not going to want to miss this amazing “production.”  
This is an RSVP EVENT ONLY!

Gaylord P. Lopez, PharmD, DABAT – Georgia Poison Center

## LEGAL SESSION Centennial Ballroom 3

9:00 a.m. – 10:30 a.m.

**All that Jazz: An Interactive Legislative and Case Law Update with a Discussion of Litigation Trends.** This will be an interactive, panel presentation from legal experts of cases that have made it down the red carpet of the courtrooms of the Georgia Court of Appeals, Georgia Supreme Court, and our very own State Board of Workers’ Compensation Appellate Division from August of 2017 to August 2018. Can you say “Idiopathic?” Our discussion will conclude with comments from our Chief Administrative Law Judge regarding current litigation trends seen by the Board to include an update on the Petition for Medical Treatment (PMT) and the medical conference calls we are seeing more of now.

Honorable David Imahara, Chief ALJ – State Board of Workers’ Compensation

Todd Brooks, Esq. – Swift, Currie, McGhee & Hiers, LLP

Brian Buckelew, Esq. – Morain & Buckelew, LLC

10:30 a.m. – 11:00 a.m. **Break**

11:00 a.m. – 12:00 p.m.

**The Tony Awards!** This is it! The Tony Award for Best Musical of the year has been narrowed down to two productions. You will be able to sit back and watch them both and decide for yourself who should take home the coveted award. The State Board of Workers’ Compensation is going to host two, real-life appellate arguments involving current legal issues of importance to the audience. The arguments will be prefaced by an objective summary of the facts by our moderator before turning it over to the lawyers and Appellate Division Judges to argue. The format will conclude with an opportunity for the audience to pose general questions (not related to the two live cases argued) regarding the appellate process.

**Lauren Loeb, Division Director – State Board of Workers’ Compensation (Moderator)**

Honorable Frank R. McKay, Chairman – State Board of Workers’ Compensation

Honorable Benjamin J. Vinson, Director – State Board of Workers’ Compensation

Honorable Terry H. Chastain, Director – State Board of Workers’ Compensation

12:00 p.m. – 1:30 p.m. **Lunch On Your Own**

# Tuesday, August 28, 2018 (continued)

## CASE MANAGEMENT & REHABILITATION SESSION

Centennial Ballroom 4

9:00 a.m. – 10:30 a.m.

**Phantom of the Opera: Treatment Changes and Long-Term Effects of Working in Burn Care.** Phantom of the Opera follows a disfigured musical genius who haunts the grand Paris Opera House. Allow our speakers to kidnap you for this session and take you on an in-depth journey about treatment changes and long-term effects of working in burn care.

**Wendy Yuen – Peachtree Orthopaedic Clinic (Moderator)**

**Karen Sprouse – Georgia Administrative Services (Moderator)**

Jocelyn Hills, NP – Joseph M. Still Burn Center at Doctor's Hospital

Robert Fred Mullins, M.D. – Joseph M. Still Burn Center at Doctor's Hospital

10:30 a.m. – 11:00 p.m. Break

11:00 a.m. – 12:00 p.m.

**Hamilton: The Role of the Rehab Supplier – Back to Basics.** Hamilton is the story of the unlikely Adjuster determined to make her mark on the new insurance company she is working for. From orphan to the VP's right-hand woman, rebel to war hero, to the Treasury head who made an untrusting world believe in the American economy. Witness this discussion to include best practices to strengthen the adjuster and supplier relationship, the function and responsibilities of case management, and the need for transparency.

**Lynda Snyder Smith – Health Management Resources, Inc. (Moderator)**

Carla Edwards-Deyette – Georgia Administrative Services

Polly Finlon Hale, MRC, CCM, LPC – Builders Insurance Group

Deborah Krotenberg, Division Director – State Board of Workers' Compensation

Melanie Miller, M.Ed., CCM, CDMS – Case Management South

12:00 p.m. – 1:30 p.m. Lunch On Your Own

## MEDICAL LUNCH & LEARN SESSION

Regency Ballroom 5

12:00 p.m. – 1:00 p.m.

**Medical Committee Team Trivia - "Anything Goes" (As Long as it's the Right Answer...).** \*\*\*LIMITED SEATING AVAILABLE!\*\*\*

This is your "cue" to RSVP to the medical committee's team trivia event! This is not a "dress rehearsal." This is the real thing! Join Cannon Alsobrook of Savell and Williams, LLP, as he brings "All That Jazz" to another "show- stopping" event. Let those neon lights shine as you "cast" your team and prepare to answer questions about plays, playwrights, musicals, and of course the "melodrama" that is the world of workers' compensation. We might not have a "Tony" to give away, but we will have cash prizes and perhaps a couple of surprises or two. REMEMBER, this is an RSVP event only! Reserve your space before the show is sold out! RSVP to the link below.

**Cannon Alsobrook, Esq. – Savell and Williams, LLP (Host)**

## MEDICAL SESSION

Centennial Ballrooms 1 & 2

1:30 p.m. – 3:00 p.m.

**"Frozen": All About the Knee Act 1: Whether Your Job is Dancing on Stage During A Musical Number or Stocking**

**Shelves at Night, the Knee is Critical to Your Function in Everyday Activity.** Has one of your injured workers had a "Frozen" or locked-up knee? Have you ever wondered how the knee functions and what is a work-related knee injury? Who needs conservative care and who needs surgery? What are the viable alternatives to surgery? Let our "stage manager" Dr. Scott Kimmerly of Peachtree Orthopedics educate you on the ins and outs of the knee. He will dive into when surgery is necessary and when the patient should just "let it go." With dynamic "dialog" and a top-notch presentation, you are sure to be on the edge of your seat for ACT II of this two-part session.

**Peter Symbas, M.D. – OrthoAtlanta (Moderator)**

Scott Kimmerly, M.D. – Peachtree Orthopedics

# Tuesday, August 28, 2018 (continued)

**3:00 p.m. – 3:30 p.m. Break**

**3:30 p.m. – 5:00 p.m.**

**Act II: It's Showtime!** For our final "curtain call", you are the surgeon! Do you have what it takes to perform an arthroscopy? Join our expert "stage crew" and allow them to run you through different arthroscopy scenarios and try your hand at an arthroscopic knee surgery. Using dry arthroscopy models, highly trained physicians are there to guide you through an actual arthroscopic knee procedure. Do you have what it takes? Would you get a "call back" from your surgeon audition? Do not miss out on this once-in-a-lifetime experience!

**Scott Kimmerly, M.D. – Peachtree Orthopedics (Moderator)**

Mark Spivey, M.D. – Spivey Orthopedic Clinic

Peter Symbas, M.D. – OrthoAtlanta

Anil Thomas, M.D. – Peachtree Orthopedics

Jon York, M.D. – Peachtree Orthopedics

## MULTI-STATE LEGAL SESSION Centennial Ballroom 4

**1:00 p.m. – 3:00 p.m.**

**The Wiz.** Our expert wizards will advise you on the law in their respective kingdoms. Familiarize yourself with the workers' compensation rules and laws in Georgia, Alabama, Florida, North Carolina, South Carolina, and Tennessee.

**R. Briggs Peery, Esq. – Swift, Currie, McGhee & Hiers, LLP (Georgia)**

Michael L. Haynie, Esq. – Manier & Herod (Tennessee)

Morgan A. Indek, Esq. – Eraclides, Gelman, Hall, Indek, Goodman, Waters & Traverso (Florida)

Kyle L. Kinney, Esq. – Miller, Christie & Kinney, P.C. (Alabama)

Jason W. Lockhart, Esq. – McAngus Goudelock & Courie, LLC (South Carolina)

Robert B. Starnes, Esq. – McAngus Goudelock & Courie, LLC (North Carolina)

**3:00 p.m. – 3:30 p.m. Break**

**3:30 p.m. – 5:00 p.m.**

**The Wiz. (continued)**

## ALLIANCE OF WOMEN IN WORKERS' COMPENSATION SESSION Commerce Club

**12:00 p.m. – 1:15 p.m.**

**Personal Branding.** Join the Alliance of Women in Workers' Compensation for a networking session and a panel discussion on Personal Branding and the importance of defining and maintaining your personal brand. A personal brand establishes your unique combination of characteristics – what you bring to the table – and expresses those qualities to your community. Learn how to define YOUR personal brand and best practices on expressing what makes you, you! Follow the conversation on Twitter @AllianceofWomen #AllianceWC18 or visit [allianceofwomen.org/events](http://allianceofwomen.org/events) for additional details.

Kristy Sands – Gallagher Bassett Services

Ramona P. Tanabe – Workers Compensation Research Institute

**Tuesday, August 28, 2018 (continued)**

**INSURANCE/SELF-INSURANCE CLAIMS SESSION**

Centennial Ballroom 3

**1:30 p.m. – 3:00 p.m.**

**The First 21 Days in A Claim are “Wicked” Fast.** Like Dorothy and her little dog, we will lead you down the path to the Land of Oz. The actions in the first 21 days are significant in building a strong foundation, but what happens when you are thrown off the path? When we were young, we couldn't wait to be 21 and there were so many things that we couldn't wait to experience. The first 21 days of a worker's compensation claim can also bring you that same euphoric experience or not, depending on certain case events. While we all know that within 21 days a decision must be made on claim compensability, what happens when there are curves thrown into the equation? Those curves can come from a variety of outside forces, but even with curves, you can adjust and overtake control. Our plan is to take you through three different loss scenarios that may impact those first 21 days and how you respond can change the financial outcome. To assist you on the right track each and every time, our panel of experts that includes an employer, medical provider, adjuster and attorney, will give you insight on their “tools/tricks of the trade” so your first 21 days result in the best outcome for you and your employee.

**Kerri G. Crosby – Rollins, Inc (Moderator)**

Randy Durbin, DO, MSPH – Concentra

Roberta S. Mike – Strategic Comp Services

Michelle T. Nichols – Aarons

Andre' C. Ramsay, Esq. – The Cochran Firm Atlanta

Lisa A. Wade, Esq. – Swift, Currie, McGhee & Hiers, LLP

**3:00 a.m. – 3:30 p.m. Break**

**3:30 p.m. – 5:00 p.m.**

**Spotlight on New Technology: New Innovations Guaranteed to Steal the Show!** What new technology in workers' compensation can we expect to help manage claims, share information, reduce costs, and expedite services? Join us as we roll out the red carpet for experts on the newest trending technological advances. From telemedicine, to transportation, to apps for employers and claimants, join us for LIVE DEMONSTRATIONS of these innovations that are quickly changing the workers' compensation landscape of the future. A lively debate by a representative of the defense bar and the claimants' bar will follow, raising questions as to security, confidentiality, and unforeseen risks that may exist in these newest trends.

**Rodney McColloch, Esq. – Moore Ingram Johnson & Steele, LLP (Moderator)**

Kerri Butler, CWCP – Work Bridge Group

Linda Colsen – One Call Care Management

Leah Cooper – Sedgwick Claims Management Services

Andrew Ronchi – dorsaVI US

J. Christopher York, Esq. – Attorney Chris York, LLC

**WCRI SESSION**  
The Learning Center

**1:30 p.m. – 2:30 p.m.**

You will be “Head Over Heels” to learn about WCRI's (Workers Compensation Research Institute) recent findings on Georgia.

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# Wednesday, August 29, 2018

## ETHICAL CONSIDERATIONS IN WORKERS' COMPENSATION

Centennial Ballrooms 1 & 2

8:45 a.m. – 9:00 a.m.

Opening Remarks.

Delece A. Brooks, Executive Director – State Board of Workers' Compensation

Michael Bagley, Esq., Steering Committee Ethics Chair – Drew Eckl & Farnham, LLP

9:00 a.m. – 10:00 a.m.

**The “Lying King”: The Trials and Tribulations of Light-Duty Work.** The overarching goal of the workers' compensation system is to have injured workers return to work, either in a full-capacity or light-duty position. The return-to-work process is fraught with difficulties, from both the employer's and claimant's perspectives. Many a tale can be told about the return-to-work process. This panel of seasoned participants in the workers' compensation system will tell us some of their stories and focus on return-to-work issues and, the light-duty accommodation games people play, including such scenarios as the so-called “drive-by” failed efforts to return-to-work, as well as make-believe dead-end light-duty jobs and the ethical issues presented by these tactics.

**Mark Goodman, Esq. – Swift, Currie, McGhee & Hiers, LLP (Moderator)**

Honorable Kimberly Boehm – ALJ – State Board of Workers' Compensation

Elizabeth Costner, Esq. – Costner Law Group

Rob Hendrix, Esq. – Morgan & Morgan

Tom W. Herman, Esq. – Westmoreland, Patterson, Moseley & Hinson, LLP

Julie Y. John, Esq. – Drew Eckl & Farnham, LLP

Yvonne B. Parker, CRC, CCM – Taylor & Associates

10:00 a.m. – 10:30 p.m. Break

10:30 a.m. – 11:15 a.m.

**Supercalifragilisticexpialidocious: What A Patient Says Can Be Something Quite Atrocious.** The interaction between claimants and their medical providers is pivotal in the Workers' Compensation system, and the overwhelming majority of these interactions are pragmatic, efficient and businesslike. However, there are massive amounts of interactions each year, and on occasion, patients can say or provide the strangest information to their medical provider. This panel of seasoned participants in the Workers' Compensation system will not only share some of the more unique and interesting scenarios they have encountered, but more importantly, insight on the ethical dilemmas or constraints for dealing with the information.

**Michael Bagley, Esq. – Drew Eckl & Farnham, LLP**

Scott Barbour, M.D. – Barbour Orthopaedics

Victor Chin, M.D. – The Physicians

Frank R. Joseph, M.D. – Resurgens Orthopaedics

Lee A. Kelley M.D. – Peachtree Orthopedics

.....

11:15 a.m. – 11:45 a.m.

Honorable Frank R. McKay, Chairman - State Board of Workers' Compensation (Introduction)

## SPECIAL GUEST THE HONORABLE NATHAN DEAL

Governor of the State of Georgia

Centennial Ballrooms 1 & 2

.....

**Wednesday, August 29, 2018** (continued)

**KEYNOTE SPEAKER**

**HONORABLE GLENDA HATCHETT**

**Court Television Judge and former Chief Presiding Judge of the Fulton County Juvenile Court  
Centennial Ballrooms 1 & 2**

**Honorable Viola S. Drew, Deputy Executive Director, ALJ - State Board of Workers' Compensation (Introduction)**

**11:45 a.m. – 1:00 p.m.**

**Ain't Misbehavin.** Challenge to define your purpose and passion. How do you transform your dreams into reality? Judge Hatchett conducts a discussion about life's journeys – how to find your life's purpose and how to connect that purpose with a meaningful legacy. What are you doing now that will live beyond your lifetime? Judge Hatchett will help you form a blueprint for a purposeful ethical life by setting goals, reaching possibilities beyond anything one could imagine and stressing that your past does not have to dictate your future. You control what is next and possible in your life. She will conduct a conversation about the potential range of the magnificent path awaiting you.



**Closing Remarks & Grand Prize Drawing**

**1:00 p.m.**

**Honorable Frank R. McKay, Chairman - State Board of Workers' Compensation**



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13



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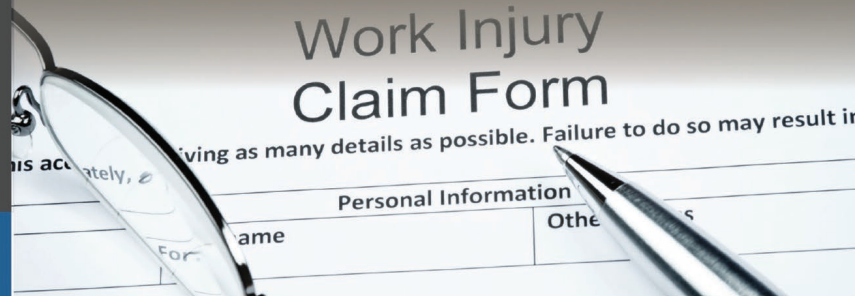


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22

P83

24

122

P117

139

32

54

P84





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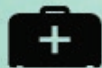
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P33

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146

85

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478-745-4206  
www.orthoga.org  
OrthoGeorgia celebrates over 54 years in orthopaedics; two world class facilities in Macon, Georgia are complimented by offices in Warner Robins, Milledgeville, Dublin and Griffin. OrthoGeorgia is a multispecialty practice that includes Hand, Spine, General Orthopaedic/ Sports Medicine, Foot & Ankle, Trauma, and Total Joint Centers. Our Ambulatory Surgery Centers, Walk-In Orthopaedic Urgent Care Center, Diagnostic Centers, Physical Therapy Centers, and Hand Therapy Centers are complimented by our Full Service Pharmacy. "OrthoGeorgia, Your Choice for Orthopaedic Excellence."

## PAIN CARE

1365 ROCK QUARRY ROAD  
STE. 202  
STOCKBRIDGE, GA 30281  
770-771-6580 / 770-771-6589  
www.georgiapaincare.com  
Pain Care is Georgia's leader in the conservative treatment of work-related injuries. Our physicians specialize in minimally invasive treatments that allow patients to quickly return to work and in some cases, eliminate the need for more expensive and risky surgeries.

P134

P87

## PEACHTREE IMMEDIATE CARE

3885 MUNDY MILL ROAD  
STE. 114  
OAKWOOD, GA 30566  
404-512-5773  
www.peachtreemed.com  
Peachtree Immediate Care is Atlanta's largest provider for Occupational Health and Urgent Care with 25 clinics in GA. We are your management and treatment resource for Occupational Health Services. We are your company's partner in managing workers' compensation injuries by providing professional Medical Providers and a comprehensive approach to injuries and claims.

## PEACHTREE OCCUPATIONAL MEDICINE

1901 PHOENIX BOULEVARD  
STE. 205  
COLLEGE PARK, GA 30349  
404-425-1212  
www.peachtreeoccm.com  
We are a full service occupational medicine clinic offering a range of services from drug screening for post-employment along with treatment for injury care. Our regular hours are from 8:00am – 5pm M-F and we offer 24/7 on call injury and drug screening. We also offer 24/7 FREE Transportation for initial injuries!

## PEACHTREE ORTHOPEDICS

2001 PEACHTREE ROAD  
STE. 705  
ATLANTA, GA 30309  
404-355-8066  
www.peachtreeorthopedics.com  
With Peachtree Orthopedics, you're set for life. For over sixty years, Peachtree Orthopedic physicians have been on the leading edge of the field. In addition to 34 fellowship-trained physicians, 8 clinic locations, 8 PT locations, two surgical centers and in-house MRI, we're here to provide the highest quality orthopedic care in a streamlined and efficient manner – with the goal of helping our patients FEEL BETTER FASTER.

P78

40

41

P34

# Innovative Mediation Solutions



... is pleased to note that Luanne Clarke and IMS named among top 19 mediators in the State of Georgia.

[innovativemediations.com](http://innovativemediations.com)

900 Circle 75 Parkway, Suite 700  
Atlanta, GA 30339

770.563.9335



Atlanta | Macon | Savannah | Valdosta | Albany | Columbus | Dalton | Brunswick | Douglasville | LaGrange

# 2018 Exhibitor Profiles

## PERIMETER ORTHOPAEDICS 86

5673 PEACHTREE DUNWOODY ROAD  
SUITE 825  
ATLANTA, GA 30342  
404-255-5595  
www.PerimeterOrtho.com  
Perimeter Orthopaedics is a friendly, "boutique" styled orthopaedic practice where patients receive outstanding care and personal attention. Referred patients are called the same day so they are seen immediately. Our highly skilled physicians are board certified and fellowship trained in a variety of orthopaedic specialties. We are conveniently located in the Emory Saint Joseph complex with building access to MARTA.

## PF TRANSPORTATION SERVICES P114

6050 PEACHTREE PARKWAY  
STE. #240-171  
NORCROSS, GA 30092  
423-667-9546  
www.pftransport.net  
PF Transport is a premier provider of non-emergency transportation. We were founded and have expanded our services based on one simple philosophy on time transportation. We will always behave in an ethical and fair way, and treat those we service with respect and dignity.

## PHYSIO P88

4024 LAWRENCEVILLE HWY., NW  
STE. 19 & 20  
LILBURN, GA 30047  
678-401-2952  
www.selectphysicaltherapy.com  
Physio is a part of the Select Medical Outpatient Division and is an industry leader in the treatment and prevention of workers compensation injuries. Our 45 centers throughout Georgia provide solutions for reducing work-related injuries, establishing pre-injury baselines, reducing employer total injury associated losses, returning employees back to work safely and case resolution.

## PINNACLE ORTHOPAEDICS 98

300 TOWER ROAD  
STE. 200  
MARIETTA, GA 30060  
770-427-5717  
www.Pinnacle-Ortho.com  
Pinnacle Orthopaedics has 17 physicians in 5 locations and provides the very best in orthopaedic care. We specialize in musculoskeletal injuries of the spine, wrist/hand and foot/ankle, total joint replacement, work-related injuries, sports medicine, orthopaedic trauma, and limb lengthening and deformity repair. For more information contact our website at www.pinnacle-ortho.com.

## POLARIS SPINE AND NEUROSURGERY CENTER 69

1150 E HAMMOND DRIVE  
STE. 400  
ATLANTA, GA 3028  
404-256-2633  
www.polarisspine.com  
Our physicians and staff understand the importance of return to work as an important component of the patient's recovery following a work-related injury. Since our inception in 1979 as Peachtree Neurosurgery, we have always provided our patients with communication regarding activity levels, with a focus on maximizing functional improvement. We provide Board Certified Spine Specialists, Second Opinions, Independent Medical Evaluations, and Conservative Management of Non-Surgical Patients.

## PREFERRED MEDICAL P113

2400 BUSH RIDGE DRIVE  
LOUISVILLE, KY 40245  
502-489-5233 / 502-489-5233  
EXT 1206  
www.thepreferredmedical.com  
Preferred Medical is a high touch workers' compensation pharmacy and ancillary services provider with a primary focus on doing the right thing. Our tailored, integrated approach positively impacts clinical and financial outcomes via a 360° view of the injured worker. Find out how we make it easy at www.ThePreferredMedical.com. #CleanUpTheMess.

## PREMIER ORTHOPAEDICS & SPORTS MEDICINE 132

755 MT. VERNON HIGHWAY, NE  
STE. 305  
ATLANTA, GA 30328  
404-480-4200 (MAIN LINE)  
404-600-1645 (WC LINE)  
www.robertkarschmd.com  
Dr. Karsch is an orthopaedic surgeon, specializing in extremities. With over 20+ years of experience and 9 Atlanta Magazine Top Doctor awards, we are the premier orthopaedic practice for workers' compensation. As a neutral 3rd party, we report on the facts and medicals in the case.

## ProCare Prosthetics and Orthotics P15

4460 COMMERCE DRIVE  
BUFORD, GA 30518  
770-271-5581  
www.procurepando.com  
ProCare Prosthetics and Orthotics is a privately-owned prosthetic and orthotic company with locations in Buford, Conyers, Athens and Atlanta. The company was founded in 1995. ProCare specializes in custom prosthetic devices. We take pride in manufacturing each and every prosthetic device on site through skilled collaboration between our entire staff.

## Proficient Rx 70

3607 OLD CONEJO ROAD  
THOUSAND OAKS, CA 91320  
800-787-7824  
www.proficientrx.com  
Proficient Rx specializes in all areas of In-office dispensing. We provide prepackaged medications, DME and injectables. By using Proficient RX's no fee, web-based dispensing platform you will maximize profits, patient convenience and assure patient compliance. Our programs include Workers' Compensation claims processing, collections and other billing related services.

## QUESTPRO STAFFING & RECRUITING 23

17300 PRESTON ROAD  
STE. 350  
DALLAS, TX 73252  
972-960-1305  
www.questpro.com  
Questpro Consultants is the premiere full-service recruiting firm focusing both on the Insurance Industry and those that service the Insurance Industry. QuestPro's foundation is built upon our employee's industry knowledge and recruiting expertise, exemplary customer service, and our state of the art technology. Our areas of specialization include: Property & Casualty, Life & Health, Managed Care, Restoration, and Risk Management.

## QUINLAN MEDICAL MANAGEMENT P48

P.O. BOX 30967  
PALM BEACH GARDENS, FL  
33420-0967  
561-814-5047 / 954-821-6207  
www.quinlanmedmgt.com  
Quinlan Medical Management provides quality, experienced medical case management throughout GA, FL, and the Southeast. At QMM, our focus is to facilitate prompt return to work and optimal case resolution. Quinlan Medical Management's case managers are licensed, insured and certified in one or more of the following: RN, CDMS, CRRN, CCM. QMM can provide case managers that are bilingual in Spanish, Creole and French.

## Ready2Work Georgia P72

3161 HOWELL MILL ROAD, NW  
STE. 400  
ATLANTA, GA 30347  
678-235-0490 / 404-351-5812  
www.r2wga.com  
Ready2Work Georgia (R2WGA) is the workers' compensation specialist referral program for SpineCenterAtlanta and Affiliates, offering services in Atlanta, Conyers, Forest Park, Stockbridge and Savannah. R2WGA offers a full range of specialized medical diagnostic services and treatments for neck, back and other musculoskeletal injuries including MRI, rehabilitative solutions, work conditioning, and Interventional Spine Procedures. R2WGA's goal: Workers' Compensation SIMPLIFIED!

## REGENERATIVE ORTHOPAEDICS & SPINE INSTITUTE P118

203 MEDICAL BOULEVARD  
STOCKBRIDGE, GA 30281  
770-892-0273  
www.regenerativeorthoandspine.com  
Our practice specializes in orthopaedic and spine care. Dr. Ploska has a history of providing excellent workers' compensation care, with longstanding, positive relationships with employers and case managers. Our team has undergone extensive specialized training to ensure that our patients get the absolute best quality of care. We offer a wide range of treatment options, from non-operative care and in-office procedures for minor conditions, to the latest surgical procedures for more complex disorders and injuries. Come meet our team at booth P118.



# STATE-OF-THE-ART CARE. CONVENIENT LOCATIONS.



## Healthy Return

### OrthoAtlanta:

#### Experts in Workers' Compensation Cases

At OrthoAtlanta, our workers' compensation program strives to provide exceptional care for the injured worker, and unmatched service for you.

**Healthy Return** is dedicated to helping all workers' compensation patients return to work as quickly and healthy as possible. At the same time, we provide an efficient and trouble-free process for employers, case managers, and claims adjusters.

- Designated specialists who understand your needs and can answer your questions.
- Orthopaedic physicians experienced and trained in nearly all work-related injuries.
- Timely and thorough communications with you and prompt appointment scheduling.

#### To contact a Healthy Return liaison, call the location near you:

Austell  
770-944-3303

Kennesaw  
770-635-1812

Piedmont  
404-352-1053

Douglasville  
770-949-8558

Marietta  
770-635-1812

Piedmont West  
404-352-1015

Fayetteville  
770-460-1900

Newnan  
770-460-4747

Stockbridge  
770-506-4350

Gwinnett  
678-957-0757

Paulding  
770-445-5666

The Battery Atlanta  
404-418-9090

Johns Creek  
678-205-4261

Peachtree City  
770-460-0094

[www.OrthoAtlanta.com](http://www.OrthoAtlanta.com)

# 2018 Exhibitor Profiles

## REHAB WITHOUT WALLS ..36

820 SAINT SEBASTIAN WAY  
STE. 5E  
AUGUSTA, GA 30901  
706-434-1248 / 706-524-6375  
www.rehabwithoutwalls.com  
Rehab Without Walls® home and community rehab blends evidence-based therapies with creative uses of the patient's own surroundings – whether at home, school, work or in their own community. Our expert team creates a customized therapy plan for each home and community rehab patient.

## REHABILITY MANAGEMENT 116

2480 BRIARCLIFF ROAD  
STE. 6-202  
ATLANTA, GA 30329  
866-639-0082 / 404-790-6961  
www.rehabilitymanagement.com  
Rehability Management navigates health systems by bridging the needs of both insurance carriers and injured workers with efficacy and dependability. We create competent solutions that bring resolutions to all parties.

## RePat 26

P.O. BOX 720  
MATAWAN, NJ 07747  
888-777-9022  
www.repatpro.com  
RePat is a division of Comp-X Medical Management Services. We work with insurance companies to provide innovative and cost-effective solutions to critically injured foreign workers. At RePat, we have developed a unique program and hand selected providers that have years of experience dealing with the most complex medical repatriation cases. We have seen the ways both insurance companies and claimants can benefit first hand.

## RESTORE NEUROBEHAVIORAL CENTER 64

200 GALLERIA PARKWAY  
STE. 1800  
ATLANTA, GA 30339  
866-807-6059  
www.restorehealthgroup.com  
Restore Neurobehavioral Center specializes in post-acute neurobehavioral rehabilitation and supported living services for adults who have sustained an acquired brain injury and are challenged by behavioral issues.

## RESURGENS ORTHOPAEDICS 60 & P61

5671 PEACHTREE DUNWOODY RD.  
STE. 700  
ATLANTA, GA 30342  
404-531-8484  
www.resurgens.com/worklink  
The Workers' Compensation system can be challenging. That's why Resurgens Orthopaedics designed WORKLINK – a program specifically dedicated to serving the needs of each party of the work comp claim. WorkLink is a unique resource that aims to provide ACCESS, COMMUNICATION, and CONSISTENCY OF CARE between you and our providers.

## RJ INVESTIGATIONS, INC. P38

P.O. BOX 498  
REDAN, GA 30074  
770-322-2568  
www.rjinvestigations.com  
RJ Investigations, Inc. is a full service investigative firm specializing in all aspects of insurance defense investigations. RJ's specialized service approach has concentrated on Insurance Fraud Defense for more than 20 years, making us one of the strongest and largest fully staffed investigative firms. We work as a partner with many of the top insurance carriers, third party administrators, and self-insured companies throughout the United States. Our Investigative team functions as an extension of your business with the sole purpose of minimizing your liabilities and resolving your investigative challenges.

## SEARCH PROS, INC. 103

P.O. BOX 29105  
INDIANAPOLIS, IN 46229  
317-861-8443 / 317-861-8443  
FAX  
www.search-pros.com  
Search Pros, Inc. completes medical searches such as hospital, pharmacy, clinic, physician, chiropractor, imaging facilities and more. We are pros at uncovering important, factual information needed for fraudulent claims. We are extremely thorough, reliable and fast. For more information, call (317) 861-8443, email at info@search-pros.com or visit our website at www.search-pros.com.

## SelectOne Network P66

P.O. BOX 16267  
SAVANNAH, GA 31416  
912-667-0441 / Ellen 404-210-5319  
www.selectonenetwork.com/  
workplacehealthmag.com  
SelectOne Network is dedicated to creating cooperative relationships between physicians and the Workers' Compensation community. Our preferred network of physicians realize the importance of returning employees back to work as soon as possible and minimizing lost time and disability. Employers trust our physicians to provide their employees with the very best surgical outcomes.

## SHAMROCK PROSTHETICS, INC. P67

825 KING AVENUE  
ATHENS, GA 30606  
706-850-4544 / 404-309-9735  
www.shamrockprosthetics.com  
2017 SBWC Spirit Award Winner. Founded in 2015 by an amputee, Shamrock Prosthetics is the pioneer in authentic perspective and experience to new patients and case managers. Instilling hope and inspiration, we team with injured workers to reinvent their new normal life at our state of the art facility.

## SHEPHERD CENTER 63

2020 PEACHTREE ROAD, NW  
ATLANTA, GA 30309  
404-352-2020  
www.Shepherd.org  
Private, not-for-profit hospital specializing in medical treatment, research and rehabilitation for people with spinal cord injury, brain injury and neurological disorders. Founded in 1975, and ranked by U.S. News & World Report among the top 10 rehabilitation hospitals in the nation. A 152-bed facility. Last year Shepherd had 992 admissions to its spine and brain inpatient programs and 571 to its day inpatient programs. In addition, we see more than 7,600 people annually on an outpatient basis.

## STREAMLINE IMAGING 59

PO BOX 127  
PALM HARBOR, FL 34682  
855-877-9292 / 813-684-9292  
www.SL-IMAGE.com  
Streamline Imaging manages a nationwide network of premier imaging centers focused on delivering the Right Read, by the Right Radiologist for the Right Results! Our efforts are not divided but focused on quality, efficiency and cost-saving solutions in diagnostic radiology.

## SUNRISE MEDICAL SOLUTIONS 7

P.O. BOX 425  
GRAYSON, GA 30017  
770-676-7337  
www.sunrisemedicalsolutions.com  
Pharmacy Benefits Management  
Compound Cream Savings Plans  
Durable Medical Equipment  
Retro-DME Price Negotiations  
Home Health Care Transportation  
Interpretation

## TEAM REHABILITATION 152

33900 HARPER AVE  
SUITE 104  
CLINTON TOWNSHIP, MI 48035  
586-416-9090  
www.team-rehab.com  
Team Rehabilitation employs a highly skilled team of individuals to service the workers' compensation sector of physical therapy at our physical therapy clinics in Georgia, Michigan, Indiana, Illinois, and Wisconsin. Our mission is to provide the best outpatient physical therapy with the highest levels of patient satisfaction and objectively measurable outcomes.

## THE DIRECTIONS GROUP P6

999A LAKE HUNTER CIRCLE  
SUITE A  
MT. PLEASANT, SC 29464  
843-849-0400  
www.thedirectionsgroup.com  
The Directions Group is a leading national managed care company: Founded in 1994• Providing nurse case management, utilization review/peer review, medical bill review, provider networks, Medicare set-aside, ergonomics assessment, and interpretation/translation• Customizing solutions for carriers, employers, municipalities, third-party administrators and state agencies• Certified as a women and minority-owned company• UREC Accredited in Workers' Compensation Utilization Review and Case Management.



## **We help rebuild lives.**

Achieve Home Nursing Services ([www.achieveservices.net](http://www.achieveservices.net)) provides 24/7 skilled nursing and attendant care for catastrophically injured patients throughout Georgia and Alabama. Our team of highly trained Registered Nurses, Licensed Practical Nurses, Respiratory Therapists and Certified Nursing Assistants delivers cost-effective home care solutions. We also offer specialty programmes of care for claimants with brain and spinal cord injuries, as well as multiple trauma patients.



**Cheryl Brown**  
**c\_brown@achieveservices.net**  
**24/7 Referrals: 404-823-3332**  
**Toll Free Referrals:**  
**888-805-1198**  
**[www.achieveservices.net](http://www.achieveservices.net)**

# 2018 Exhibitor Profiles

## THE PHYSICIANS' SPINE AND REHABILITATION SPECIALISTS OF GEORGIA P16

5730 GLENRIDGE DRIVE STE. 100  
SANDY SPRINGS, GA 30328  
404-574-1533  
www.ThePhysicians.com  
Since 1995, The Physicians Spine & Rehabilitation Specialists have provided effective and comprehensive treatment of pain, with special emphasis of the spine and care of the injured worker. Our providers are highly knowledgeable of Georgia Workers' Compensation guidelines and take a practicable, rehabilitative approach. Our main objective when treating injured workers is to get them functional and back on the job as quickly as possible. And we work closely with all involved to achieve that goal. For more information, or to schedule a patient with one of our 9 sub-specialty board certified physicians, please contact our Workers' Compensation Team at (404)574-1533 or email us at WC@thephysicians.com.

## THE ROCK LAW FIRM, LLC 49

104 CAMBRIDGE AVENUE  
DECATUR, GA 30030  
404-378-1240 / 404-510-1895  
www.therocklaw.com  
The Rock Law Firm, LLC represents, consults and educates employers concerning Georgia Worker's Compensation issues. With over 25 years of experience, you can count on us to safeguard your bottom-line.

## THE SPECIALTY NURSE COMPANY, INC 81

470 N. SESSIONS STREET, NW  
MARIETTA, GA 30060  
770-419-9151  
www.specialtynurse.net  
Since 1988, The Specialty Nurse Company has provided comprehensive in-home care throughout the state of Georgia. We provide trained professionals for catastrophically injured individuals in the home. Our Case Specific Orientation Program develops a balanced approach to matching the appropriate caregiver to each specific case, taking into consideration clinical abilities as well as personality requirements.

## THERAPY DIRECT 31

1208 POINTE CENTRE DRIVE  
STE. 230  
CHATTANOOGA, TN 37421  
888-904-6776  
www.therapydirect.com  
Therapy Direct is a prospective Physical Medicine Manager specializing in Workers' Compensation nationwide. Our focus is to deliver a proprietary outcomes-based network highlighting functional improvement and sustained return to work that consistently outperforms industry guidelines. Our approach with clinics is to form a strategic relationship focusing on best in class care and prompt return to work.

## TRANSCOM SOLUTIONS 42

P.O. BOX 2998  
RIVERVIEW, FL 33568  
855-744-8323  
www.transcom-solutions.com  
Nationwide Translation & Transportation services for the insurance industry.

## TRANSLATION STATION, INC. 137

3460 CHAMBLEE DUNWOODY WAY  
ATLANTA, GA 30341  
770-234-9387  
www.translationstation.com  
Since 1998, Translation Station, Inc. has provided top-quality language services in over 200 languages. We perform any task involving a language barrier including translation, interpretation (including transportation, as necessary), as well as over-the-phone and video remote interpretation. In a fast-paced and hi-tech world, customer service remains old-fashioned at Translation Station.

## TRI-STARR INVESTIGATIONS P109

3525 HIGHWAY 138 SW  
STOCKBRIDGE, GA 30281  
770-388-9841  
www.tristarr.com  
Since 1986, Tri-Starr Investigations Inc. (TSI) is a seasoned investigative firm with a proven track record to provide professionally tailored programs with operatives specifically designed to give you accurate and ethical results in a timely manner. From Insurance Claims to Corporate Fraud, to Domestic cases, we offer comprehensive investigative services that includes On-Site Video Surveillance, and much more!

## VERNIS & BOWLING 148

30 PERIMETER PARK DRIVE  
STE. 200  
ATLANTA, GA 30341  
404-846-2001 / 678-892-8611  
www.national-law.com  
Vernis & Bowling is a 48-year-old, defense law firm with 17 offices and 120 attorneys located throughout Georgia, Florida, Alabama, North Carolina, South Carolina and Mississippi. Our mission is to provide the most cost effective, full service, legal representation possible that consistently exceeds the expectations of our clients.

## WHITESTONE INVESTIGATIONS, INC. 153

270 COBB PARKWAY  
SUITE 140, UNIT 231  
MARIETTA, GA 30060  
770-549-5004 / 678-469-8533  
http://whitestonepi.com  
WhiteStone Investigations, Inc. is a diverse bilingual private investigations agency, who believes in discretion, integrity, and professionalism. With over 100 years of investigative experience, including, surveillance, witness locate, and interviews and interrogations. Ready to serve the Metropolitan Atlanta area and throughout the State of Georgia.

## WOODALL & BROOME P57

P.O. BOX 711  
ACWORTH, GA 30101  
770-499-7464 / 404-764-0884  
www.wnbpi.com  
Woodall & Broome, Inc. provides a wide array of investigative, security consultant and management services to corporate and insurance related clientele. Professionalism, thoroughness and discretion are mandates for the services. Our investigators are aggressive and professional and never compromise on quality or integrity.

## WRIGHT MEDICAL SERVICES P96

213 RIVER PARK NORTH DRIVE  
WOODSTOCK, GA 30188  
866-529-1459  
Orders@Wrightmedicals-services.com  
WMS objective is to deliver quality services and products for Workers' Compensation patients at a competitive price. No waiting to speak with a representative, no more wondering if your patient received the necessary equipment! One Call to WMS will relieve the stress, not create it! Partners in Patient Care.  
orders@Wrightmedicals-services.com

## WRIGHT REHABILITATION SERVICES, INC. 34

213 RIVER PARK N. DRIVE  
WOODSTOCK, GA 30188  
770-592-8795  
www.wrightrehab.com  
The Wright Rehabilitation Services, Inc. (WRS) was founded in 1994. WRS is a full-service disability management company specializing in Field/Telephonic Case Management, Vocational Rehabilitation, Medicare Set-Aside Arrangements, Life Care Planning, Utilization Review and Durable Medical Equipment sales and service.

## ZA TRANSPORT INC. 131

5061 MEMORIAL DRIVE  
STONE MOUNTAIN, GA 30083  
404-467-6688  
www.sprintax.net  
ZA Transport Inc. is a non-emergency medical transportation service located in Stone Mountain GA. ZA Transport was created in 2016 and is committed to providing the highest quality and most efficient non-emergency medical transportation experience. Our specialized transportation is available to all, including senior citizens, people with limited mobility, people using wheelchairs, and parents with children with special needs. Our services can also be requested by hospitals, doctors, insurance companies, nursing or group homes, and assisted living facilities. Our professional and qualified staff is trained to be compassionate and understanding to the needs of our clients. From the dispatcher to the drivers you can always expect and deserve the highest level of service.



Please participate in the **SBWC Silent Auction** benefitting ***Kids' Chance of Georgia.***

*Thank you to the SBWC and donors who have made this auction possible.*

### **WHEN?**

Monday, August 27, 2018 at 8:00 a.m. – Tuesday, August 28, 2018 at 6:00 p.m.

### **WHO CAN PARTICIPATE?**

Everyone can participate:

All Attendees, Exhibitors and SBWC Staff are eligible to bid.

### **HOW TO PARTICIPATE?**

#### ***Mobile Bidding!***

You can see a volunteer at the Kids' Chance auction area or pre-register on-line.

To pre-register on-line, please follow these instructions:

Text [kidschancega](https://www.kidschancega.org) to [56651](https://www.kidschancega.org)

This will return a link that you can tap to complete your registration and start bidding on Monday morning.

### **PAYMENT METHODS?**

Credit Card, Cash or Check

### **WHEN & WHERE DO I PICK UP THE ITEM I WON?**

Tuesday, 6:00 pm to 7:00 pm at the auction display area.

### **QUESTIONS WHILE AT THE CONFERENCE?**

Please call Lise Weaver 404-273-1263 or visit the Kids' Chance Auction display area.

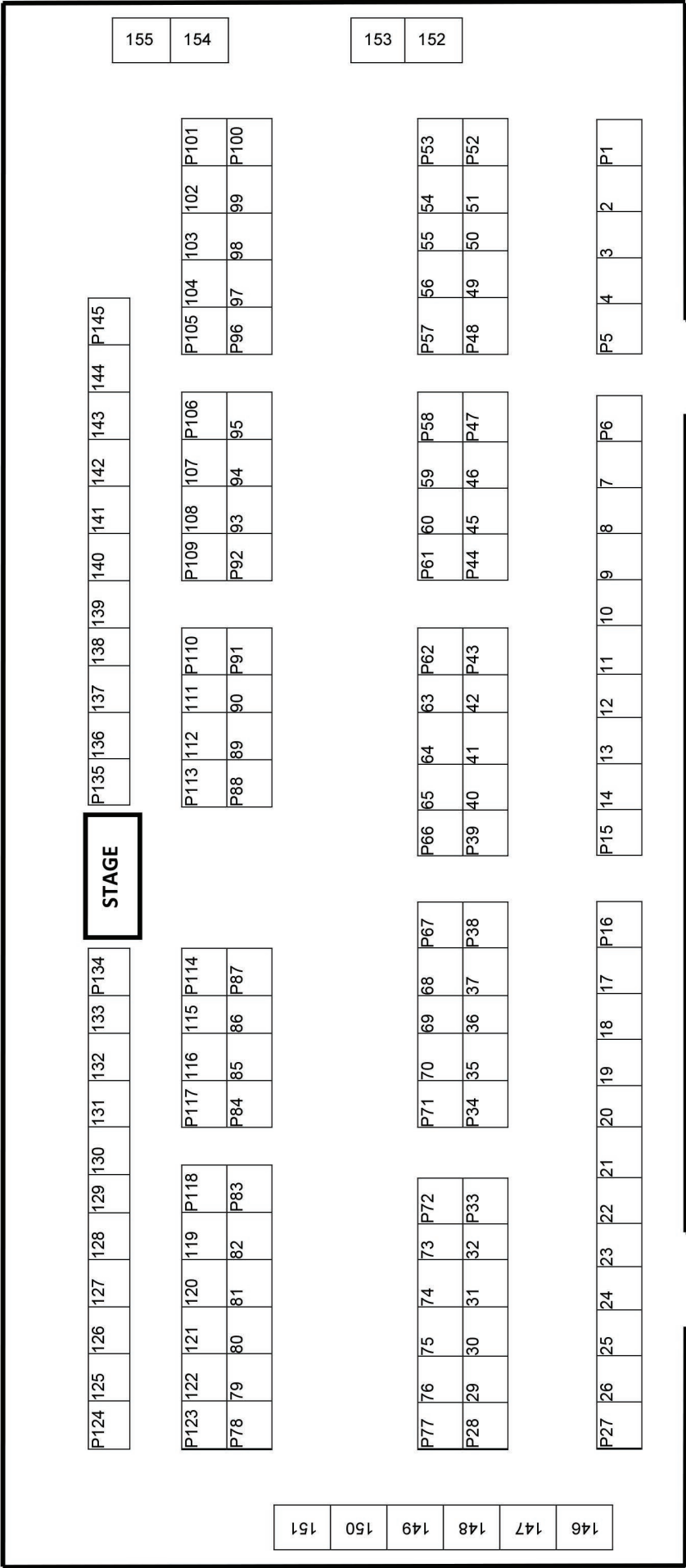
The mission of Kids' Chance of Georgia, Inc. is to provide educational scholarships to the children of Georgia workers who have been seriously, catastrophically or fatally injured in work-related accidents. Since 1988, Kids' Chance of Georgia, Inc. has been helping the children of injured workers reach their educational goals. More than 600 students have benefited from the Kids' Chance organization.

[www.kidschancega.org](http://www.kidschancega.org)

GEORGIA SBWC ANNUAL EDUCATIONAL CONFERENCE

AUGUST 27 – 29, 2018

HYATT REGENCY ATLANTA  
EXHIBITION LEVEL – GRAND HALL  
ATLANTA, GEORGIA



REGISTRATION & KIDS' CHANCE SILENT AUCTION AREA



## Notes





## Notes

# IMS

INNOVATIVE MEDIATION SOLUTIONS  
EXPERIENCE | COMMITMENT | RESULTS

## Creating solutions with you *not* deciding for you.

Luanne Clarke  
Tom Holder  
Michael Hammond  
Aariti Subramaniam  
Ann Bishop  
Jason Perkins  
Timothy Klob  
Taylor Poncz  
Pierette Jones McCalla  
Joe Leman  
David Cusson  
Leesa Bohler  
Kevin Gaulke  
Jonathan Ginsberg  
Sandy Epstein  
Suzanne Tambasco  
Ralph Perales  
Amanda Yerenall



[innovativemediations.com](http://innovativemediations.com)  
770.563.9335

900 Circle 75 Parkway, Suite 700  
Atlanta, GA 30339

Atlanta | Macon | Savannah | Valdosta | Albany  
Columbus | Dalton | Brunswick | Douglasville | LaGrange



# 2018 MEETING ROOM LOCATIONS

## REGISTRATION & EXHIBIT AREA

Located in the Grand Hall Foyer (Registration) & Grand Hall (Exhibitors) – Exhibit Level  
(Two levels down from hotel lobby)

## GENERAL, MEDICAL, CASE MANAGEMENT, ETHICS/KEYNOTE SESSIONS

Located in Centennial Ballrooms 1, 2 & 4  
(One level down from hotel lobby)

## MULTI-STATE LEGAL SESSIONS

Located in Centennial Ballroom 4  
(One level down from hotel lobby)

## LEGAL & INSURANCE/SELF-INSURANCE SESSIONS

Located in Centennial Ballroom 3  
(One level down from hotel lobby)

## EDI & WCRI SESSIONS

The Learning Center  
(One level down from hotel lobby – across from Centennial Ballrooms 1 & 2)

## MEDICAL SESSION BREAKFAST AND MEDICAL LUNCH AND LEARN

Regency 5 Ballroom  
*PRIOR RSVP REQUIRED*

## ALLIANCE OF WOMEN IN WORKERS' COMPENSATION SESSION

Commerce Club

## MEET THE EXHIBITORS RECEPTION

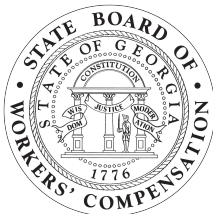
Located in the Grand Hall – Exhibit Level

## CHAIRMAN'S RECEPTION

Located in the Grand Hall – Exhibit Level

## KIDS' CHANCE OF GEORGIA SILENT AUCTION

Exhibit Hall Foyer



State Board of Workers' Compensation