



**Building the Best Team:**  
**Improving Your Game**  
**in Workers' Compensation**

**August 29 -31, 2016**

**Hyatt Regency Atlanta Hotel**  
**265 Peachtree Street, NE ♦ Atlanta, Georgia 30303**





## ***Welcome to Our Annual Conference***

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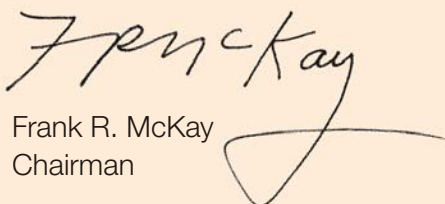
It is almost time! Time to kick off another great Annual Conference and the college football season! None other than UGA football great and Heisman Trophy winner Herschel Walker will give our Keynote speech on Wednesday. "My god he's just a freshman!" exclaimed famed UGA football play by play radio broadcaster Larry Munson as Herschel Walker commenced his freshman season by leading the Bulldogs to a come from behind win over Tennessee in the 1980 season opener in Knoxville. "He's running over people! O' you Herschel Walker!" said an excited Munson in that first game of what would become an undefeated National Championship season. A freshman no more, Herschel Walker is a veteran and accomplished speaker and you will not want to miss his keynote address.

We welcome you to the State Board's Annual Educational Conference. The sessions are outstanding and the Board cannot thank the speakers, presenters, and organizers enough for the amazing quality and content of each program. The Steering Committee has hit a grand slam homerun with this year's agenda. I invite you to attend the Chairman's Reception & Kids' Chance Silent Auction on Tuesday from 4:30 p.m. until 6:00 p.m. and I look forward to seeing you.

Georgia continues to lead the nation in economic development and business expansion. Hardly a day goes by without an announcement of a new business locating to Georgia or an expansion project by an existing business. Under Governor Nathan Deal's initiatives Georgia is a leader in many industries including healthcare, technology, national cyber security defense, manufacturing, film and movie production, agriculture, tourism, logistics & transportation and many others. The stability, balance, and fairness of our workers' compensation system continue to earn it high marks and it is held in high regard by employers and employees alike.

Thank you to all of our vendors and sponsors, Steering Committee members and Board employees for their service and participation in making this year's conference a success.

Sincerely,

  
Frank R. McKay  
Chairman

## General Information

### REGISTRATION

The registration and information desk is located in the Grand Hall Foyer.

**NAME TAGS** All participants will need to wear name tags for admission to the conference sessions and Exhibit Hall.

**CONFERENCE STAFF** The conference staff may be recognized by name tags with staff ribbons. Please let any member of the staff know if you need information or assistance.

**EXHIBITS** Exhibits are displayed in the Grand Hall on the Exhibit Level and will be open during the following hours:

**Monday, August 29, 2016** 7:30 a.m. – 5:30 p.m.

"Meet the Exhibitors Reception" 4:30 p.m. – 5:30 p.m.

**Tuesday, September 1, 2015** 8:00 a.m. – 6:00 p.m.

Chairman's Reception and Kids' Chance Silent Auction  
from 4:30 p.m. – 6:00 p.m.

**Wednesday, September 2, 2015** 8:00 a.m. – 11:30 a.m.

*Please refer to the Exhibitor Profile section towards the back of the program.*

### DOOR PRIZES Exhibit Grand Hall Area - \$1,000.00

**DOOR PRIZE!** To be eligible, visit the exhibitors located in the Grand Hall on the lower level of the hotel. Have your initial card signed by each exhibitor for a chance to win a **\$1,000 VISA GIFT CARD!** An initial card will be drawn and announced at the end of the Ethics session on Wednesday. **YOU MUST BE PRESENT TO WIN.**

**EXHIBITOR DOOR PRIZES:** To be eligible for the door prize donated by exhibitors, you must drop your business card in the container provided at each booth. The winners will be posted during the break on Wednesday, August 31, 2016 outside of the Exhibit Hall from 10:00 a.m. – 10:30 a.m.

### RESTAURANTS

**Hyatt Regency Atlanta Hotel:** Twenty-Two Storys Atlanta, Sway Restaurant, Onsite 24 Hour Market, Polaris

**Outside of the Hyatt:** Corner Bakery Café, White Oak Kitchen, Rays in the City, Willy's Mexicana Grill, Benihana, Hard Rock Café, Peachtree Center Mall, SunTrust Plaza and many others.

## Special Thanks to the 2015-2016 Steering Committee

- ◆ Angela Patman – The Hartford
- ◆ Angie O'Shea – Pioneer Rehabilitation, Inc.
- ◆ Ben Leonard, Esq. – Bovis, Kyle & Burch, LLC
- ◆ Beth Randolph – Beaulieu of America
- ◆ Bret Cade – MTI America
- ◆ Bruce Moseley – Builders Insurance Group
- ◆ C. Todd Ross, Esq. – Ross & Burriss
- ◆ Cannon Alsobrook, Esq. – Savell & Williams
- ◆ Carla Williams-Collier – Builders Insurance Group
- ◆ Celia Wheeler – Strategic Comp
- ◆ Chris Shaw – WellStar Health System
- ◆ Chuck DuBose, Esq. – Stewart, Melvin & Frost, LLP
- ◆ Cindy Race – OrthoAtlanta
- ◆ Colette Johnson – Sovereign Rehabilitation
- ◆ Connie Chandler – United Parcel Service
- ◆ Connie Wilbanks – Emory University
- ◆ **Craig Weil, M.D. – The Center for Orthopaedics & Sports Medicine (Chair-Medical)**
- ◆ C. Tony Watkins
- ◆ David Barnes – Resurgens Orthopaedics
- ◆ David B. Rechtman, PC – Rechtman & Spevak
- ◆ Debra Thompson – AmTrust North America
- ◆ Dennis McHugh – McHugh Consulting, Inc.
- ◆ Elizabeth Petty – Select Physical Therapy
- ◆ Foy S. Horne, Jr., Esq. – Attorney at Law
- ◆ Fred R. Green, Esq. – Goodman McGuffey LLP
- ◆ Gloria Cook – One Call Care Management
- ◆ **H. Michael Bagley, Esq. – Drew, Eckl & Farnham (Chair-Ethics)**
- ◆ Hamano Ross – Peachtree Orthopaedic Clinic
- ◆ Heddi Silon – Shepherd Center
- ◆ Hope Ries, Esq. – Morgan & Morgan
- ◆ J. Allen Fricks – Merlino's & Associates, Inc.
- ◆ Jean (Jan) Berry – Zurich Services Corporation
- ◆ Jeannie Hodges, RN – AmeriSys
- ◆ Jesse McCoy – J. Smith Lanier & Company
- ◆ Joe Suarez – Beacon Aviation Insurance Services, Inc.
- ◆ John Heller, M.D. – Emory Orthopaedics and Spine Center
- ◆ Karen Sprouse – Georgia Administrative Services
- ◆ Katherine Rutledge Silver, Esq. – Strain & Rutledge
- ◆ Kerri S. Butler – Trinidad Claims Service
- ◆ **Kerri Crosby – McGriff, Seibels & Williams, Inc. (Chair – Insurance/Claims)**

- ◆ Kimberly Stone Boehm, Esq. – Morgan & Morgan Atlanta, PLLC
- ◆ Lauri Wallace – Physio
- ◆ Linda Terhark – OrthoAtlanta
- ◆ Lori Tidwell – C.W. Matthews Contracting Co., Inc.
- ◆ Lynda Snyder-Smith – Health Management Resources, Inc.
- ◆ Malinda Stuart, RN, BSN
- ◆ Marc Motes – Taylor & Associates
- ◆ Matthew Liverman, Esq. – Travelers
- ◆ Matthew Walker, Esq. – Drew, Eckl & Farnham
- ◆ Merritt A. McKenzie – BenchMark Rehab Partners
- ◆ Michael Rosetti, Esq. – Swift, Currie, McGhee & Hiers
- ◆ **Michelle Lutz Hays – The Comprehensive Care Group, Inc. (Chair – Case Management)**
- ◆ Pam Johnson, RN – Optum
- ◆ Peggy Freedman – The Freedman Group
- ◆ Polly Hale – Builders Insurance Group
- ◆ **R. Briggs Peery, Esq. – Swift, Currie, McGhee & Hiers (Chair – Legal)**
- ◆ Randall L. Corcoran – Healthsystems
- ◆ Randy Katz, D.O. – Emory Orthopaedics & Spine Center
- ◆ Richard Montgomery – HomeCare Connect
- ◆ Roberta S. Mike – Strategic Comp Services
- ◆ Robert L. Tirella – Delta Air Lines, Inc.
- ◆ Rodney McColloch, Esq. – Moore, Ingram, Johnson & Steele, LLP
- ◆ Sandra Elliott – Cobb County School District
- ◆ Shalini Patel, Esq. – Clements & Sweet, LLP
- ◆ Sheila Howington
- ◆ Stephen Dawkins, M.D. – Caduceus USA
- ◆ Summer Silk – The Center for Orthopaedics & Sports Medicine
- ◆ Terri Middlebrooks – Mar-Jack Poultry, Inc.
- ◆ Tina Booker, RN, BSN, CCM
- ◆ Tom Holder, Esq. – Long & Holder, LLP
- ◆ Tommy Goddard, Esq. – Attorney at Law
- ◆ Tracey Davanport, BSN, RN, CCM, CLCP – Argonaut Insurance
- ◆ Tracey Reid – Therapy Direct / BenchMark Rehab Partners
- ◆ Victor Chin, M.D. – The Physicians
- ◆ Vicki Sadler – Judin & Sadler
- ◆ Viola Drew – ALJ, State Board of Workers' Compensation
- ◆ Wendy Sumrell – myMatrixx



## CONTINUING EDUCATION CREDIT INFORMATION

The **Tennessee State Bar** has approved the 2016 Annual Educational Conference for 10.0 General and 3.0 Dual Credits. You must sign the roster every morning of the conference to receive the full amount of hours offered.

The **Alabama State Bar** has approved the 2016 Annual Educational Conference for 10.5 General and 3.0 Dual Credits. You must sign the roster every morning of the conference to receive the full amount of hours offered.

The **Florida Bar** has approved the 2016 Annual Educational Conference for 14.0 General CLE credits and 14.0 Workers' Certification credits. You must sign the roster every morning of the conference in order to receive the full amount of hours offered.

The **Commission for Case Manager Certification (CCMC)** has approved the 2016 Annual Educational Conference for 13.5 Clock Hours. You must sign the roster every morning of the conference to receive the full amount of hours offered.

The **Georgia Board of Chiropractic Examiners** has approved the 2016 Annual Educational Conference for 8.0 hours of Clinical Science: Examination Procedures/Diagnosis and Ethics or Risk Management: Professional Conduct/Boundaries Issues. You must sign the roster every morning of the conference in order to receive the full amount of hours offered.

The **Georgia Insurance Commissioner's** Office has approved the 2016 Annual Educational Conference for 13.0 Continuing Education Credit hours (Casualty) and 3.0 Ethic Hours. You must sign the roster every morning of the conference for the full amount of hours offered.

The **Commission on Rehabilitation Counselor Certification (CWA & CVE)** has approved the 2016 Annual Educational Conference for 13.5 Clock Hours (Ethic Hours not required by these certifications). You must sign the roster every morning of the conference for the full amount of hours offered.

The **Human Resource Certification Institute (HRCI)** – has approved the 2016 Annual Educational Conference for 16.0 General Recertification Hours (towards aPHR™, PHR®, PHRca®, SPHR®, GPHR®, PHRi™, SPHRi™ recertification). You must sign the roster every morning conference for the full amount of hours offered.

The **Commission on Certification of Disability Management Specialists (CDMSC)** has approved the 2016 Annual Educational Conference for 9.0 Clock Hours and 4.0 Ethic Hours. You must sign the roster every morning of the conference for the full amount of hours offered

The **State Bar of Georgia CLE** department has approved the 2016 Annual Educational Conference for 13.5 Regular CLE hours, 3.0 Ethic Hours and 1.0 Professionalism hour. The 1.0 Professionalism hour is self-reported at a fee of \$15.00. You must sign the roster every morning of the Annual Educational Conference to receive the full amount of hours offered.

The **Supreme Court of South Carolina** has approved the 2016 Annual Educational Conference for 13.5 Regular CLE hours and 3.0 Ethic Hours. You must sign the roster every morning of the Annual Educational Conference in order to receive the full amount of hours offered.

The **American Association of Occupational Health Nurses, Inc.** has approved the 2016 Annual Educational Conference for 13.5 Contact Hours. You must sign the roster every morning of the Annual Educational Conference in order to receive the full amount of hours offered.

CRCC – approval pending Other professions may be eligible for credits by submitting the CERTIFICATE OF ATTENDANCE in your packet along with a copy of the program agenda to your certification boards.

**Please note that in order to receive the total number of CEUs/Contact Hours the Board has been awarded – you must sign the roster each morning of the conference. This information is required by various certification boards in order to ensure attendance accuracy. Thank you.**

# RECEPTIONS

**Meet The Exhibitors' Reception**  
**Monday, August 29, 2016**  
**4:30 P.M. – 5:30 P.M.**

Please join us for the Exhibitors' Reception after Monday's last session. Meet the exhibitors and enjoy complimentary appetizers and beverages. This event is included with your registration fee!



**Chairman's Reception & Kids' Chance Silent Auction**  
**Tuesday, August 30, 2016**  
**4:30 P.M. – 6:00 P.M.**

Enjoy an afternoon with Chairman Frank McKay, complimentary hors d'oeuvres, desserts, drinks, a Kids' Chance silent auction (final bids) and live entertainment featuring saxophonist Reginal Harris (D'Lainger Sounds Entertainment) and pianist Gwen Hughes (Redwarbler Music, LLC). The Chairman's Reception & Kids' Chance Silent Auction is not to be missed! This event is included with your registration fee!

*Congratulations*

**Michael T. Kirby**

Recipient of the  
**2016 Spirit Award**



# MONDAY

## GENERAL SESSION

AUGUST 29, 2016

(CENTENNIAL BALLROOMS 1 & 2)

**8:30 a.m. – 9:15 a.m.**

### WELCOME & OPENING REMARKS

Delece A. Brooks - Executive Director

Honorable Frank R. McKay, - Chairman  
State Board of Workers' Compensation

Tom Howell Memorial Award Presentation

Spirit Award Recipient & Kids' Chance of Georgia Presentation

## MEDICAL SESSION

**9:30 a.m. – 10:30 a.m.**

### FIRST QUARTER: ARE WORK COMP PATIENTS "ELIGIBLE RECEIVERS" FOR VISCOSUPPLEMENTS OR PRP?

Viscosupplementation (Euflexxa, Hyalagan, etc.) injections have become a more common prescription to treat knee pain in the workers compensation patient. Dr. Letha Griffin is our coach who will open the playbook on which WC players should receive these injections and the criteria for their proper role in workers compensation. Are these medications cost effective?

Are they better than cortisone shots? When is knee arthritis a WC issue? Our second coach, Dr. Shane Mangrum, will enlighten us on the use of PRP (Platelet Rich Plasma) injections. Should your work comp patient have PRP? When is it appropriate? What about stem cells? If you have never seen a PRP procedure performed you are in luck! Dr. Mangrum has video highlights and more to help educate us on this evolving treatment. Drop back in the "shotgun" formation and be a part of this championship session!

Letha Y. Griffin, M.D., Ph.D.  
Peachtree Orthopaedic Clinic

Shane Mangrum, M.D.  
Polaris Spine and Neurosurgery

**10:30 a.m. – 11:00 a.m.**

**11:00 a.m. – 12:00 p.m.**

### SECOND QUARTER: HELMETS, CLEATS, SHOULDER PADS, AND CPMs...AN EQUIPMENT PLAYBOOK OF DMEs USED FOR TREATMENT.

Which treatment should have a bone stimulator to help healing, or a wound vac applied, and when? What is a CPM (Continuous Passive Motion) device, who needs it and why is it so expensive? If you have ever asked yourself this question about CPM's or any other DME's, (Durable Medical Equipment) this is the session for you. Dr. William Terrell will be team captain for this session and guide us through why we need these important devices and how they promote quicker healing to get your patient back to work. After a brief discussion, you will have the opportunity to see how the devices work and even try some out yourself! We will have a team of pros on hand to show you LIVE CPM's, Wound V.A.C.'s, Bone Stimulators, and even cover the different icing devices. A special thanks to JLC Medical and Exogen for providing the devices for this session.

Letha Y. Griffin, M.D., Ph.D.  
Peachtree Orthopaedic Clinic

Steve M. Pate  
JLC Medical, Inc.

William D. Terrell, M.D.  
Pinnacle Orthopaedics

**12:00 p.m. – 1:00 p.m.**

# TUESDAY

## MEDICAL SESSION

AUGUST 30, 2016

(CENTENNIAL BALLROOMS 1 & 2)

**1:00 p.m. – 2:30 p.m.**

### WELCOME TO SUPER BOWL TUESDAY!

### THIRD QUARTER: WERE BRONCO'S QUARTERBACK PEYTON MANNING'S NECK SURGERIES WORK-RELATED? SHOULD HE HAVE HAD AN ARTIFICIAL DISC OR A FUSION?

#### MODERATOR:

Kevin Stevenson, M.D.  
Piedmont Orthopedics

Your injured worker with cervical disc disease may be your MVP, but should he have an artificial disc or fusion to get him back to work. Who is the right WC patient for an artificial disc? What factors determine whether a fusion or a disc replacement is best? Patient age? Patient size? Motivation? The type of work? Cost? Dr. John Heller is our all-star quarterback in this session. He will give you the option plays of which treatment is best for your injured worker with cervical disc disease. In addition, Dr. Heller will show us a LIVE, play by play, performance of an artificial disc replacement using a true trainer provided by Medtronic. Dr. Heller will do the procedure live using the cervical training simulator. Who kicks the extra point in this session? You do when you try the true trainer for yourself! So join us to score big with this LIVE presentation.

John G. Heller, M.D.  
Emory Orthopaedics & Spine Center

**2:30 p.m. – 3:00 p.m.**

**3:00 p.m. – 4:30 p.m.**

### FOURTH QUARTER: DON'T GET SACKED WITH SPINE FRACTURES!

Spinal fractures can be devastating and frightening injuries for your WC patients. Is there a better way to treat some of these injuries? To help answer this question, please join us to watch Dr. Keith Michael from the Emory Spine Center guide us through a **MINIMALLY INVASIVE** thoracolumbar spine fracture stabilization surgery. Through several procedural videos and his presentation, this will be a lively topic! Dr. Michael will be putting you in the operating room with him as he demonstrates a new and exciting way to help your injured WC patient get better as fast as possible from a spine fracture. Don't fumble your chance to be a part of this LIVE presentation! A special thanks to the NuVasive Surgical Solutions team and Dr. Michael for making this all-star session possible!

Keith Michael, M.D.  
Emory Orthopaedics & Spine Center

## **TUESDAY MEDICAL SESSION BREAKFAST**

**AUGUST 30, 2016**

(HANOVER HALL)

**7:30 a.m. – 9:00 a.m.**

***“RISE UP” CEU BREAKFAST PRESENTED BY THE  
MEDICAL COMMITTEE: LAYING A FOUNDATION  
FOR A WC DRUG FORMULARY WITH SPECIAL  
GUEST CHAIRMAN FRANK MCKAY!***

“Rise up” and get ready for a critically important discussion about drug formularies within the workers’ compensation world.

Presented by **Mark Pew** from Prium and kicked off by **Chairman Frank McKay**, this discussion will cover what a drug formulary is, which drugs are to be included or excluded, and what measures if any is Georgia taking to implement these changes? Will it save money and streamline care? Five states currently have formularies and 7 more states may be creating them. So, which team will Georgia join: formulary or status quo? After Mr. Pew’s presentation, we will have a roundtable commentary from Phil Walls from myMatrixx and Dr. Victor Chin from The Physicians group as well as audience participation to discuss the pros and cons of formularies. So, join us for this very informative breakfast and remember this is a PRE-RSVP event ONLY!

## **TUESDAY MEDICAL LUNCH AND LEARN SESSION**

**AUGUST 30, 2016**

(HANOVER HALL)

**12:00 p.m. – 1:00 p.m.**

***THE MEDICAL COMMITTEE PRESENTS  
“WINNING ISN’T EVERYTHING, IT’S THE ONLY  
THING.” – TEAM TRIVIA!***

Do you know who said this famous football quote? If you said Vince Lombardi, this game is for you! Get down in your three-point stance and get ready for our fourth installment of team trivia! It’s time to huddle up and recruit your own “Special Teams” to win cash prizes provided by our awesome sponsors. Led once again by our own personal John Madden, Cannon Alsobrook, Esq. of Savell & Williams, this promises to provide a fun-filled lunch with lots of excitement and entertainment. Put your helmet on and be prepared to answer questions about football, pop culture, workers’ compensation, history and much, much more. This game is PRE-RSVP event ONLY!

**PRIZES! PRIZES! PRIZES!**

**EXHIBITOR  
DOOR PRIZES  
DRAWING**

To be held on Wednesday morning.  
Prizes can be picked up at the Exhibit Booth  
during the mid-morning break.

# **MONDAY**

## **INSURANCE/ SELF-INSURANCE CLAIMS SESSION**

**AUGUST 29, 2016**

(CENTENNIAL BALLROOM 3)

**9:30 a.m. – 10:30 a.m.**

***“HEY REF! ARE WE WATCHING THE SAME GAME?”  
COMMON PERCEPTIONS AND MISCONCEPTIONS  
OF THE WORKERS’ COMPENSATION SYSTEM.***

### **MODERATOR:**

**Kerri Crosby**  
McGriff, Seibels & Williams, Inc.

Those involved in the workers’ compensation system are aware of differences in perceived fairness of the system depending on perspective. Whether serving as an insurance company or self-insured employer who pays claims, an injured employee, an advocate for injured workers, or a claims administration professional; each group has perceptions about impartiality and evenhandedness in the system. This session will explore some of these perceptions and take on some of the common misconceptions in a candid discussion with attorneys and parties who operate in the system daily, as well as an administrative law judge who will share his or her perspective on some of these issues.

**Honorable Nicole Tifverman**  
State Board of Workers’ Compensation

**Rodney R. McColloch, Esq.**  
Moore Ingram Johnson & Steele, LLP

**Burt Tillman, Esq.**  
Tillman & Associates

**Kathy Vassy**  
Strategic Comp

  
**10:30 a.m. – 11:00 a.m.**

**11:00 a.m. – 12:00 p.m.**

***“AFTER FURTHER REVIEW, THE RULING ON THE  
FIELD IS...” THE MODERN ART OF RECOVERY:  
STRATEGIES FOR A BUSY WC  
CLAIMS PROFESSIONAL.***

### **MODERATOR**

**Kerri S. Butler**  
McCoy Consulting

From an insurance perspective, is the made hold doctrine deterring you from pursuing recovery of subrogation liens in Georgia? While you can’t change the environment, adapting to it is worth the effort. A session designed to challenge your technical knowledge of subrogation timelines, investigation and negotiation. You won’t want to miss the handouts as insurance industry experts present success strategies to navigate the crossroads between workers’ compensation and subrogation efforts. A modern approach to determining when, why, and how to effectively pursue recovery.

**Dara Bishop, CSRP, CWCP**  
Strategic Comp

**Ryan Ingram, Esq.**  
Moore Ingram Johnson & Steele, LLP

**Willie Kelly, ARM**  
Ironwood Insurance

**Jesse McCoy, SCLA, CWCP**  
J. Smith Lanier & Co.

**Kathryn J. Shea, RN, BSN, CRRN**  
Genex Services

**William Tabor**  
Combined Investigations/SIU Management

# **TUESDAY**

## **INSURANCE/ SELF-INSURANCE CLAIMS SESSION**

**AUGUST 30, 2016**

(CENTENNIAL BALLROOM 3)

**1:00 p.m. – 2:30 p.m.**

***BREAKING THROUGH THE LINE OF DEFENSE:  
A ROBUST GROUND GAME TO MANAGE YOUR  
WORK COMP PROGRAM.***

### **MODERATOR**

**Robert L. Tirella**  
Delta Air Lines, Inc.

Join us for an engaging panel discussion regarding proactive actions that can be taken by public and private enterprises to have positive impacts on your workers’ compensation program. The panel will discuss “outside the box” strategies for returning employees to work and creating transitional duty programs. This group will also discuss innovative ways to work with your TPA and develop “your” legal defense team. Does the employer also have a right to the medical records? We will “debunk” the myth and inform you of some facts. This will be an interactive session with employers that have overcome internal obstacles to create a WC Program that “Works” for all involved.

**Anne-Marie Amiel, LL.M., LL.B.**  
Columbus Consolidated Government

**Susan Emerson**  
Delta Air Lines, Inc.

**Jason B. Olszweski**  
Brand Energy & Infrastructure Services, Inc.

**Amanda H. Yenerall, Esq.**  
Stewart, Melvin & Frost, LLP

  
**2:30 p.m. – 3:00 p.m.**

**3:00 p.m. – 4:30 p.m.**

***SHOULD PEOs BE AN OPTION IN YOUR  
PLAYBOOK? UNDERSTANDING THE PROS AND  
CONS OF THE PROFESSIONAL EMPLOYMENT  
ORGANIZATION.***

### **MODERATOR:**

**Rodney R. McColloch, Esq.**  
Moore Ingram Johnson & Steele, LLP

What is a PEO? Whether you are an employer, attorney, adjuster or vendor, you should understand how professional employment organizations function when it comes to providing coverage and the payment of benefits in the workers’ compensation system. A panel of industry leaders and experts will discuss this growing industry and provide you with the tools you need to make an informed decision as to whether involvement with a PEO is the best decision for your company and/or your employees.

**Gordon M. Berger, Esq.**  
FordHarrison, LLP

**Andrew Dunagan, CIC, CWCP**  
Pritchard & Jerden

**Daniel Harris**  
NAPEO  
(National Association of Professional Employer Organizations)

**Ann Kensy, CWCP, CRM, CIC**  
Oasis Outsourcing

**Sandra Robinson**  
American Guaranty Fund Group



# MONDAY

## CASE MANAGEMENT & REHABILITATION SESSION

AUGUST 29, 2016

(CENTENNIAL BALLROOM 4)

**1:00 p.m. – 2:30 p.m.**

**COACHING TO CONCLUSION:  
GAME WINNING STRATEGIES TO MANAGING  
OPIOID DEPENDENCY IN LEGACY CLAIMS.**

### MODERATOR

**Colette Johnson**  
Sovereign Rehabilitation

Legacy claims represent one of the most ethically challenging claims in Workers' Compensation. The reasons are varied, but today one driving factor is the use of narcotics in the treatment of chronic pain in injured workers. How do you tackle the older legacy files that pose ethical dilemmas for decades?

**Fernando Branco, M.D.**  
Midwest Employers Casualty Company

**Mark Pew**  
PRIUM

**Patty Reinecke, RN, BSN, CCM, MSCC**  
Midwest Employers Casualty Company

**Suzanne Tambasco, RN, MEd, CCM, CRRN, COHNS, LNCC, NCLCP**  
MMI Medical Management Services, LLC



**2:30 p.m. – 3:00 p.m.**

**3:00 p.m. – 4:30 p.m.**

**GETTING PSYCHED FOR THE GAME: STRESS  
RELIEF FOR CASE MANAGERS.**

### MODERATOR

**Tracey Reid**  
Therapy Direct/BenchMark Rehab Partners

A training session that teaches participants how to minimize the stress that is part of the everyday work environment. Even the best of jobs has moments when simple coping skills can make the difference in one's personal reaction to stressful events. This training event will be entertaining and educational while providing simple reliable methods of one-to-five minutes duration so that one can better cope with work day stress.

**Luanne Clarke, Esq.**  
Moore, Clarke, DuVall & Rodgers, P.C.



# TUESDAY

## CASE MANAGEMENT & REHABILITATION SESSION

AUGUST 30, 2016

(CENTENNIAL BALLROOM 4)

**9:00 a.m. – 10:30 a.m.**

**RULES OF THE GAME: UPDATES TO  
GOVERNANCE AND REGULATION OF  
REHABILITATION CASE MANAGEMENT.**

### MODERATOR

**David Barnes**  
Resurgens Orthopaedics

An overview of 2015 and 2016 changes in rules governing rehabilitation and medical case management, and the associated codes of conduct that govern ethical practice. Discussions about the specific provisions for peer review of ethical violations associated with Rule 200.1 (Rehabilitation) and Rule 200.2 (Medical Case Management), the Best Practices as outlined in the updated Procedure Manual that guides ethical conduct and ethical considerations for recommendations based on necessity when addressing home modifications and transportation for catastrophic cases.

**Deborah G. Krotenberg, Esq.**  
State Board of Workers' Compensation, Division Director

**Kevin O. Skedsvold, Esq.**  
Skedsvold & White, LLC

**Lynda Snyder Smith, MS, CRCC**  
Health Management Resources, Inc.



**10:30 a.m. – 11:00 a.m.**

### MODERATOR

**Vicki Sadler**  
Judin & Sadler

**11:00 a.m. – 12:00 p.m.**

**PUT ME IN COACH: WHEN IS PROXY CARE  
SUITABLE FOR THE GAME?**

In 2010, the Georgia General Assembly added legislation on nursing to allow proxy caregivers to provide basic services to people – an alternative to getting care from nurses. Electing to receive care from a proxy allows many people to receive basic care from someone they already know, but it also enables many people to get assistance with medications and personal care. When is it ethically appropriate to substitute professional care with proxy care? Join us for an overview of proxy care and when it may be feasible for your workers' compensation claim.

**Anna Choo Elmers, M.D., J.D.**  
Shepherd Center

**Lisa Kilcrease, RN, CCM**  
CareMaster Medical Services

**Donald Peck Leslie, M.D.**  
Shepherd Center

**Pamela Lovallo, RN, CRRN**  
The Comprehensive Care Group  
**Cynthia Mathewson, RN, BSN, CRRN, CCM**  
Wellstar



**12:00 p.m. – 1:00 p.m.**

# **MONDAY**

## **LEGAL SESSION**

**AUGUST 29, 2016**

(CENTENNIAL BALLROOM 3)

**1:00 p.m. – 1:45 p.m.**

**“YOU CAN’T PLAY IF YOU DON’T KNOW THE RULES”:  
AN UPDATE ON WORKERS’ COMPENSATION  
LEGISLATIVE CHANGES AND NEW CASE LAW.**

### **MODERATOR**

**Ralph Lorberbaum, Esq.**  
Zipperer, Lorberbaum & Beauvais

An update on workers’ compensation legislative changes and new case law.” This topic will cover the 2016 legislative changes in the workers’ compensation arena as well as rulings of the Georgia State Board of Workers’ Compensation, Georgia Court of Appeals, and Georgia Supreme Court from August 2015 forward. To stay current on recent developments in workers’ compensation, you will want to start your journey with an update from our legal referees.

**John D. (“J.D”) Easley, Esq.**  
Goodman McGuffey LLP

**Benjamin Gerber, Esq.**  
Attorney at Law

**1:45 p.m. – 2:30 p.m.**

**THE WC-205: A PENALTY FLAG YOU  
WANT TO AVOID.**

The WC-205 is a form used by many medical providers to expedite medical treatment and testing in the workers’ compensation setting. There are ways it can be used and abused – both by the filing representative and the responding representative. This topic is designed to educate attendees about the purpose of the form, how it can and should be used, and how to navigate the rules of responding to the form in a timely fashion.

**Roberta Mike**  
Strategic Comp

**Perry Sartain, Esq.**  
Attorney at Law

**Steve Head, Esq.**  
Richter, Head, Shinnall & White, LLP

**BREAK**  
**2:30 p.m. – 3:00 p.m.**

**3:00 p.m. – 3:45 p.m.**

**CLOCK MANAGEMENT: THE TRICKLE DOWN  
EFFECT OF THE 400-WEEK CAP ON MEDICAL  
EXPOSURE IN THE NON-CATASTROPHIC SETTING.**

The 400-week cap on medical benefits applies to all non-catastrophic claims that occur on or after July 1, 2013. How does this affect the value of a claim in general? How does it factor into the value of the claim where an MSA is required? The issues, both state and federal, brought forth by the cap will be discussed by our panel comprised of a well-seasoned claimant and defense attorney.

**Jim Anderson, Esq.**  
Drew Eckl & Farhnam, LLP

**Stephen Brown, Esq.**  
Hollington Brown, LLP

**3:45 p.m. – 4:30 p.m.**

**RETURNING TO THE GAME: GAME  
INJURY PROTOCOL.**

Injured employees and their employers have for years been debating the responsibilities of each in the return to work setting. What is suitable light duty work? What is considered a reasonable job effort by the injured employee? What actions must an employer take to require the employee to return to work? In the return to light duty work setting does it matter whether an injured employee is “documented” to work in the country? These questions, and others, will be addressed by our panel of experts comprised of an employer representative, defense attorney, and claimant attorney.

**Amanda Conley, Esq.**  
Swift, Currie, McGhee & Hiers, LLP

**Beth Randolph, CWCP**  
Beaulieu Group, LLC

**Chris York, Esq.**  
Attorney Chris York, LLC

# **TUESDAY**

## **LEGAL SESSION**

**AUGUST 30, 2016**

(CENTENNIAL BALLROOM 3)

**9:00 a.m. – 9:45 a.m.**

**TEN YARDS AND A CLOUD OF DUST: THE TOP 10  
DEADLINES EMPLOYERS AND INSURERS NEED  
TO KNOW AND UNDERSTAND IN THE WORKERS’  
COMPENSATION SETTING.**

### **MODERATOR**

**Ben Leonard, Esq.**  
Bovis Kyle

This topic is to be presented by our legal experts representing both the employee and employer/insurer. They will discuss and explain important decision making and filing deadlines in the workers’ compensation arena. Whether you represent the employee or the employer, you will not want to miss this important discussion on matters which could substantially alter the course of the claim.

**Ernest R. “Buck” Burriss, IV**  
Ross & Burriss, LLC  
**Luanne Smith, Esq.**  
Attorney at Law

**9:45 a.m. – 10:30 a.m.**

**THIRD DOWN AND GOAL IS NOT THE TIME TO  
FUMBLE: HOW TO EVALUATE AND HANDLE  
THE COMPLEX MEDICAL CASE.**

The employee often suffers an injury giving rise to unique medical and rehabilitation issues, or has pre-morbid conditions that affect his or her medical needs. What responsibilities does an employer/insurer have in these situations? How can the parties best work with the medical providers to put the employee in a posture to return to work, reach maximum medical improvements, and/or settle the case? This topic will be offered in a panel format with panel members that includes legal, medical and claims experts.

**Jennifer Chapin, Esq.**  
Savell & Williams, LLP

**Donald Jackson**  
Amtrust North America

**Dr. Randy S. Katz, DO, MPH**  
Emory Orthopaedics & Spine Center

**BREAK**  
**10:30 a.m. – 11:00 a.m.**

**11:00 a.m. – 12:00 p.m.**

**THIS IS NO SCRIMMAGE. THIS IS GAME DAY!  
LIVE APPELLATE DIVISION ARGUMENTS**

Don’t miss the chance to see something not normally available to claims adjusters or employers. This is the real deal...our annual LIVE presentation of two actual appellate arguments before the Georgia State Board Appellate Division. You will see the attorneys and Appellate Division present and debate actual, real life cases. Following the Oral Arguments, the Appellate Division panel will discuss what they like (and do not like) to see in cases argued before them. This is truly a unique presentation that should be attended by anyone connected to the workers’ compensation system.

**Honorable Frank R. McKay**  
Chairman, State Board of Workers’ Compensation  
**Honorable Elizabeth A. Gobeil**  
Director, State Board of Workers’ Compensation  
**Honorable Hal Dawkins**  
Director, State Board of Workers’ Compensation

**LUNCH**  
**12:00 p.m. – 1:00 p.m.**

# **MONDAY**

## **MULTI-STATE LEGAL SESSION**

**AUGUST 29, 2016**

(CENTENNIAL BALLROOM 4)

**9:30 a.m. – 10:30 a.m.**

**FLORIDA, SOUTH CAROLINA, ALABAMA & TENNESSEE**

Discussion of the workers compensation laws and rules of the participating states will be provided by lawyers from each state. These legal experts will cover multiple legal issues that individuals handling claims in their jurisdictions will need to know. Just as important, the format will allow for individual questions to be asked by each expert.

**Michael L. Haynie, Esq.**  
Manier & Herod (Tennessee)

**Erroll Ann Hodges, Esq.**  
McAngus, Goudelock & Courie, LLC (South Carolina)

**Kyle L. Kinney, Esq.**  
Miller, Christie & Kinney, P.C. (Alabama)

**Richard Robbins, Esq.**  
Rissman Barrett Hurt Donahue McLain & Mangan, P.A. (Florida)



**10:30 a.m. – 11:00 a.m.**

**11:00 a.m. – 12:00 p.m.**

**ELECTION 2016: YOUR VOTE COUNTS!**

**MODERATOR**

**Mark Goodman, Esq.**  
Swift, Currie, McGhee & Hiers, LLP

A continuation of the popular audience participation presentation where you, the voters, actually debate and discuss real case scenarios in workers' compensation and then vote on the outcome. We will then let an ALJ make the real ruling! Topics to be discussed include defenses to workers' compensation claims, posted panel issues, unique scenarios, and other workers' compensation issues.

**Honorable David Imahara**  
Chief ALJ, State Board of Workers' Compensation

**Ela Orenstein Basto, Esq.**  
Morgan & Morgan Atlanta, PLLC

**Jim Anderson, Esq.**  
Drew Eckl & Farnham, LLP



**12:00 p.m. – 1:00 p.m.**

# **TUESDAY**

## **MULTI-STATE LEGAL SESSION**

**AUGUST 30, 2016**

(CENTENNIAL BALLROOM 4)

**1:00 p.m. – 4:30 p.m.**

**FLORIDA, SOUTH CAROLINA, ALABAMA & TENNESSEE**

Discussion of the workers compensation laws and rules of the participating states will be provided by lawyers from each state. These legal experts will cover multiple legal issues that individuals handling claims in their jurisdictions will need to know. Just as important, the format will allow for individual questions to be asked by each expert.

**Michael L. Haynie, Esq.**  
Manier & Herod (Tennessee)

**Erroll Ann Hodges, Esq.**  
McAngus, Goudelock & Courie, LLC (South Carolina)

**Kyle L. Kinney, Esq.**  
Miller, Christie & Kinney, P.C. (Alabama)

**Richard Robbins, Esq.**  
Rissman Barrett Hurt Donahue McLain & Mangan, P.A. (Florida)

## **EDI SESSION**

**AUGUST 30, 2016**

(THE LEARNING CENTER)

**9:00 a.m. – 12:00 p.m.**

**GEORGIA EDI PLAYBOOK FOR BUILDING THE WINNING TEAM IN YOUR WORKERS' COMPENSATION PROGRAM**

This session will focus on the use of the IAIABC Release 3 Claims specifications for reporting Georgia workers' compensation claims. Topics will include IAIABC Release 3 Standard, Claim Filing Requirements for Georgia and Overview of ICMS Filing capabilities. There will also be a review on the EDI Element Requirement table, the EDI Edit Matrix. Finally, we will discuss how Board forms are created (WC-1, WC-2, WC-2a, WC-3 and WC-4) using some common filing scenarios with the EDI data elements followed by a Q & A session. Come prepared to learn how EDI works within the SBWC Integrated Claims Management System.

**Pam Carter**  
State Board of Workers' Compensation, Division Director



**10:30 a.m. – 11:00 a.m.**

## **WCRI SESSION**

**AUGUST 30, 2016**

(THE LEARNING CENTER)

**1:00 p.m. – 2:00 p.m.**

A discussion on recent WCRI (Workers' Compensation Research Institute) research findings in Georgia.

**Rebecca Yang, Ph.D.**  
WCRI

# WEDNESDAY

## ETHICAL CONSIDERATIONS IN WORKERS' COMPENSATION

AUGUST 31, 2016

(BALLROOMS 1 & 2)

**8:45 a.m. – 9:00 a.m.**

### OPENING REMARKS

**Delece A. Brooks, Executive Director**  
State Board of Workers' Compensation

### ETHICS PROGRAM MODERATOR

**Ethics Steering Committee Chair**

**Mike Bagley, Esq.**  
Drew Eckl & Farnham, LLP

**9:00 a.m. – 10:00 a.m.**

### FIRST DO NO HARM – IN LITIGATION: MEDICAL ETHICS

Dr. Wolpe is a nationally renowned authority in medical ethics, and he will provide a thought provoking presentation focusing upon the involvement of medical practitioners in the legal system, followed by a panel discussion by medical practitioners who are frequent participants in the workers' compensation system.

**Dr. Victor Chin**  
The Physicians

**Dr. Larry Empting**  
Independent Neurodiagnostic Clinic

**Dr. Tracey Marks**  
Marks Psychiatry

**Dr. Obiwanne Ugwonal**  
Peachtree Orthopaedic Clinic

**Paul Root Wolpe, Ph.D.**  
Emory University Center for Ethics

**BREAK**  
**10:00 a.m. – 10:30 a.m.**

Come and visit the Exhibit Hall for booth prize drawings. Please return at 10:30 a.m. for the remaining sessions.

**10:30 a.m. – 11:30 a.m.**

### GOOD SPORTS, BAD SPORTS, AND SPOILED SPORTS: ETHICAL LESSONS LEARNED IN ATHLETICS THAT IMPACT PROFESSIONAL EXISTENCE.

#### MODERATOR

**Matthew Walker, Esq.**  
Drew Eckl & Farnham, LLP

From the pressure of individual performances to the cooperation between team members, the ethical lessons we learn from sports last a lifetime. This roundtable discussion will explore how participation in athletics shaped the professional lives of members of the Georgia workers' compensation community.

**Honorable Johnny Mason, ALJ**  
State Board of Workers' Compensation  
(Former U. Penn Football Player)

**Jim Anderson, Esq.**  
Drew Eckl & Farnham, LLP  
(Former Georgia Tech Football Player)

**Timothy F. Callaway, III, Esq.**  
State Board of Workers' Compensation  
(Former UGA Football Player)

**Pierette Jones, Esq.**  
Constangy, Brooks & Smith, LLP  
(Former Georgia Tech Tennis Player)

**Stephen M. Welsh, Esq.**  
Buzzell, Graham & Welsh, LLP  
(Former Duke Golfer)

## KEYNOTE SPEAKER

### HERSCHEL WALKER

FORMER UGA FOOTBALL STAR AND  
HEISMAN TROPHY WINNER

**11:30 a.m. – 12:30 p.m.**



### THE JOURNEY TO THE GOAL STARTS LONG BEFORE THE GAME.

Herschel Walker, a native of Wrightsville, Georgia, led the University of Georgia to a national collegiate football championship in 1980. While at the University of Georgia, he earned All-American honors three consecutive years, set 10 NCAA records, 15 Southeast Conference records, 30 Georgia all-time records, and capped a sensational college career by earning the 1982 Heisman Trophy in his junior year. Walker joined the Dallas Cowboys in 1986, where he led the entire NFL in rushing and earned All-Pro honors. His NFL career also included stints as a star running back for the Minnesota Viking and the Philadelphia Eagles. He retired from the NFL in 1997 as one of the league's top running backs, gaining more yards than anyone in professional football history at the time. Herschel Walker is the author of **Breaking Free**, a memoir in which he shares the inspiring story of his life and diagnosis with dissociative identity disorder. From the joys and hardships of childhood, to his explosive impact on college football, to his remarkable professional career; Herschel shows how dealing with a psychological disorder played an integral role in his accomplishments and how he has learned to live with it today. His compelling life story is a testament to the strength of the human spirit and its ability to overcome any challenge.

**12:30 p.m.**

### CLOSING REMARKS & GRAND PRIZE DRAWING

(Must be present to win)

**Honorable Frank R. McKay**  
Chairman

State Board of Workers' Compensation



Thank You to the Following Co-Sponsors of Our  
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caring4allhealthcare@yahoo.com  
Caring For All Healthcare Services provides complete in home care. We service 9 surrounding counties. We provide Respite Care, Non-Medical transportation, companionship, personal care, 24/7 live in care, and around the clock care for dementia and Alzheimer's clients. We also have care packages customized according to each client's unique needs. You can pay for our services with private insurance, private pay, VA Aid & assistance, Life Insurance Policies, Long-term care & workers' comp. Office hours are 9a.m. - 5p.m., Monday-Friday, on call 24 hours a day-7 days a week.

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Carlisle Medical has been providing injury management services for over 36 years. Our Case Management, Medical Equipment and Compounding services assist in reducing workers' compensation costs. Our team includes on-staff registered nurses and pharmacists to provide cost-effective solutions to our clients.

## CARLOCK, COPELAND & STAIR, LLP 54

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ATLANTA, GA 30303  
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www.carlockcopeland.com

For over 45 years Carlock, Copeland & Stair has provided Georgia employers with an aggressive and effective advocacy in Workers' Compensation claims defense. Our firm works hand-in-hand with clients to develop policies that prevent work-related accidents and issues, while defending employers against false or inflated claims.

## CASE MANAGEMENT SOLUTIONS 154

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Case Management Solutions has been providing nationwide case management, cost containment and MSP compliance services since 1994. As a privately owned minority business, Case Management Solutions is focused on delivering the highest quality and responsiveness to our clients.

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404-872-1822 (facsimile)  
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## DIRECT PAY PROVIDER NETWORK 49

PO BOX 1926  
PELHAM, AL 35124  
866-214-5920  
www.dpaynetwork.com

Direct Pay Provider Network is a workers compensation medical scheduling company focused on radiology, physical therapy, home health care and related care. We are based in the Southeast but we serve clients nationwide.

## DOMINION ORTHOPAEDIC CLINIC, LLC 133

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We are a Southeastern laws firm with offices in Florida, Georgia, Tennessee and Alabama, offering a broad range of legal services. Our practice areas include workers' compensation defense, general liability defense, and first party property defense. We routinely litigate complex legal matters at all judicial levels. We strive to provide our clients with prompt legal services and successful results.

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Georgia1st.com is published in print and online and is focused on the people, places, events and programs that make up the workers' compensation system. Georgia1st.com is in its 15<sup>th</sup> year of service the professionals in the Georgia Workers' Compensation System. Our web site features a photo album, links and opportunities for banner advertising. For advertising information, please contact us at 954-980-8611 or at voicehab@gate.net.

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**HomeCare Connect** 99  
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www.HomeCareConnect.com

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MedRisk is a leader in physical rehabilitation and diagnostic imaging solutions for the workers' compensation industry. We deliver results by focusing on two areas that impact duration of care: speed and accuracy of the initial diagnosis and physical rehabilitation necessary to get patients back to work. Customers include insurance carriers, employers, third-party administrators, state funds, managed care and case management companies, claims adjusters, physical medicine and diagnostic imaging providers. To make a referral: www.medrisknet.com; 800-225-9675

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SAN DIEGO, CA 92122  
866-221-6588 / 678-467-1534  
www.mitchell.com/scrpadvisors

Mitchell ScriptAdvisor simplifies, manages, and supports pharmacy benefits as a part of a solution set that looks across all aspects of the claim. ScriptAdvisor provides you the visibility beyond an individual prescription to the wider spectrum of insights so you can make the decision that gets your claimant back to their lives faster.

## MOBILITY WORKS 1

1255 KENNESTONE CIRCLE, NW  
STE. 100  
MARIETTA, GA 30066  
770-422-8674  
www.mobilityworks.com

MobilityWorks is a wheelchair accessible van provider, serving the disabled community with accessible minivans, full-size vans with lifts and commercial fleet vehicles. Thousands of clients each year are positively impacted by the products and services we provide. MobilityWorks offers financing, warranties, rental vans, 24-hour help line, and mechanical services.

## MONTI INTERPRETING, TRANSLATION & TRANSPORTATION 3

1535 N. MAITLAND AVENUE  
MAITLAND, FL 34652  
888-686-6007  
www.montitrans.com

Interpreting: Monti provides interpreting services in any language. We provide individual, telephonic, and video remote services nationwide. Translation: Monti provides accurate language translation for all aspects of documents. Transportation: Monti provides secure, dependable, cost effective transportation services throughout the United States.

## MTI AMERICA 23 & 107

1350 S. POWERLINE ROAD  
STE. 200  
POMPANO BEACH FL 33069  
800-553-2155  
www.mtiamerica.com

MTI is a nationwide leader in the Workers' Compensation Industry. Our commitment is to provide superior Complex Care & Home Health Care Services, Transportation & Language Services, Air Ambulance & Medical Escort Services, Durable Medical Equipment & Supplies, Diagnostic Imaging Services and Dental & Hearing Programs. Our focus is to deliver professional, reliable, and cost effective solutions for claims professionals while understanding the desires and needs of our clients.

## myMatrixx

3111 W. MARTIN LUTHER KING JR. BLVD.  
STE. 800  
TAMPA, FL 33607  
877-804-4900 (Main Line)  
813-321-1897 (Sales & Marketing)  
www.myMatrixx.com

myMatrixx® is a pharmacy benefit management (PBM) specializing in workers' compensation. With a network of more than 60,000 pharmacies, innovative clinical programs, and a convenient mail order option, myMatrixx provides both business and clinical process solutions that control costs and utilization for their customers – all on a single, easy-to-use platform.

## NeuroInternational 4

6327 BRENTWOOD AVENUE  
SARASOTA, FL 34231  
941-376-1834 / 941-870-4129  
www.NeuroInternational.com

Operational since 2009, NeuroInternational is an industry leader in post-acute rehabilitation for individuals with traumatic brain and spinal cord injuries as well as other neurological impairment. Serving patients with complex needs to provide them with functional skills to maximize recovery, regain independence and provide quality of life. NeuroInternational has three freestanding facilities and multiple community homes in a least restrictive environment.

## NeuroRestorative 134

2501 CENTER WEST PARKWAY  
AUGUSTA, GA 30909  
800-843-6802 / 706-767-9300  
www.neurorestorative.com

NeuroRestorative is a leading Provider of post-acute rehabilitation services for people of all ages with brain injuries and other neurological challenges. In a variety of locations and settings, we offer a continuum of care and rehabilitation options, including specialized services for children, adolescents, and Military Service Veterans.

## NEXUS HEALTH SYSTEMS 106

ONE RIVERWAY  
STE. 600  
HOUSTON, TX 77056  
281-543-8695  
www.nhsitd.com

Nexus Health Systems provides medical services in the residential and medical specialty fields. We provide post-acute, transitional and vocational rehabilitation services to individuals who suffer from traumatic brain injuries. Nexus also provides post-acute medical care and rehabilitation services to children and adults who are medically complex, technology dependent, and/or catastrophically injured.

## NON SURGICAL ORTHOPAEDICS, PC 89

335 ROSELAND STREET  
MARIETTA, GA 30060  
770-421-1420  
www.lowbackpain.com

Non-Surgical Orthopaedics specializes in low back pain and is committed to providing the injured worker with medical care for all orthopaedic injuries and pain management. We understand the complexities of work-related injuries and work directly with case managers and adjusters. We offer IMEs, case management, return-to-work status assessments and disability evaluations.

## 8 NORTHSIDE HOSPITAL RADIOLOGY 55

1000 JOHNSON FERRY ROAD, NE  
ATLANTA, GA 30342  
404-851-8000  
www.Northside.com

Northside Hospital has three non-for-profit hospitals located in Atlanta, Forsyth, and Cherokee counties with a total of 852 licensed beds. Northside has 58 outpatient imaging locations throughout metro Atlanta including 6 centers for PET/CT Imaging. With over 2,500 physicians on staff Northside is committed to the health and wellness of our community providing high-quality health care to the residents of metro Atlanta.

## NOVA MEDICAL CENTERS 115

2425 FOUNTAIN VIEW DRIVE  
STE. 160  
HOUSTON, TX 77057  
866-480-1310 / 713-880-4400  
www.n-o-v-a.com

*Nova Medical Centers* is the fastest growing 100% occupational medicine service provider in the industry. We achieve our success by providing exceptional, turnkey services for the health and wellness of America's workforce and by delivering unparalleled cost savings to employers, payors and managed care companies. For information and locations: 866-480-1310 or visit website: www.n-o-v-a.com

## NuQuest 2

280 WEKIVA SPRINGS  
STE. 3050  
LONGWOOD, FL 32779  
866-858-7161  
www.mynuquest.com

NuQuest is the leading provider of Medicare Secondary Payer (MSP) compliance solutions, including Medicare Set-Aide Allocation (MSA), Medical Cost Projection and Professional Administration services. We set the industry standard for Legal Expertise, Outstanding Customer Service, Quality and Technology and take pride in being a trusted advisor to each one of our customers, consistently meeting their needs and exceeding their expectations.

## ONE CALL MEDICAL 34, 35 & 36

841 PRUDENTIAL DRIVE  
JACKSONVILLE, FL 32207  
800-872-2875  
www.onecallcm.com

One Call Care Management is the nation's leading partner in specialized services supporting faster, more efficient and cost-effective claims resolution. From high-end diagnostic procedures, reliable transportation and language services, rehabilitation therapy and conditioning, specialized home health, DME products and services, quality dental and doctor providers, One Call delivers improved outcomes.

## OPTUM 72

175 KELSEY LANE  
TAMPA, FL 33619  
800-237-7676 / 813-626-7788  
www.helioscomp.com

Healthcare Solutions, Helios and their subsidiaries, as Optum companies, collaborate with our clients to deliver value beyond transactional savings while helping ensure injured workers receive safe and effective clinical care. Our innovative and comprehensive medical cost management programs include pharmacy benefit management, ancillary benefit management, managed care services, and settlement solutions.

## ORCHID MEDICAL 78

100 WEST LUCERNE CIRCLE  
ORLANDO, FL 32801  
866-888-6724  
www.ORCHIDmedical.com

Orchid Medical is a leading provider of integrated ancillary and surgical cost containment solutions for the workers' compensation industry. Working collaboratively with claims professionals and an extensive network of provider partners, Orchid drives cost efficiency while delivering innovative, clinically based solutions to help ensure injured workers receive the appropriate services and care needed to thrive.

## OrthoAtlanta 39 & 40

900 CIRCLE 75 PARKWAY  
STE. 1700  
ATLANTA, GA 30339  
770-953-6929  
www.OrthoAtlanta.com

OrthoAtlanta's workers' compensation program strives to provide exceptional care and unmatched service. Healthy Return is dedicated to helping all workers' compensation patients return to work as quickly and healthy as possible. At the same time, we provide an efficient and trouble-free process for employers, case managers, and claims adjusters with a dedicated coordinator in every office. OrthoAtlanta has 12 locations to serve you.

## OrthoGeorgia 87

3708 NORTHSIDE DRIVE  
MACON GA, 31210  
478-254-5387  
www.orthoga.org

OrthoGeorgia celebrates over 50 years in orthopaedics; two world class facilities in Macon, Georgia are complimented by offices in Warner Robins, Milledgeville, and Griffin. OrthoGeorgia is a multispecialty practice that include Hand, Spine, General Orthopaedic/ Sports Medicine, Foot & Ankle, Trauma, and Total Joint Centers. Our Ambulatory Surgery Center, Walk-In Orthopaedic Urgent Care Center, Diagnostic Centers, Physical Therapy Centers, and Hand Therapy Centers are complimented by our Full Service Pharmacy. "OrthoGeorgia, Your Choice for Orthopaedic Excellence"

## ORTHO SPORT & SPINE PHYSICIANS 125

5788 ROSWELL ROAD  
ATLANTA, GA 30328  
404-935-9110 / 770-359-7329  
www.orthosportandspine.com

Ortho Sport & Spine Physicians offers patients the latest in interventional spine and interventional sport treatments. Our focus is on minimally invasive spine and back treatments, athletic injuries, work-related injuries and accident-related injuries

## PAIN CARE 128

1364 ROCK QUARRY ROAD  
STE. 202  
STOCKBRIDGE, GA 30281  
770-771-6580 / 770-771-6589  
www.GeorgiaPainCare.com

The physicians at Pain Care specialize in state-of-the-art interventional pain treatments designed to restore function to the injured worker and expedite their return to work.





keeping you  
AT THE **top** OF YOUR  
**game**

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Pinnacle Orthopaedics is dedicated to providing the most advanced and comprehensive orthopaedic care in order to return the injured worker back to work as quickly and effectively as possible. All physicians are board certified or board eligible. Come Get to Know Pinnacle. *Give us a call today.*

**Acworth:** 678.213.5717  
**Canton:** 770.345.5717

**Hiram:** 678.453.5717  
**East Cobb:** 770.579.8558

**Marietta:** 770.427.5717  
**Woodstock:** 770.926.9112

Visit [www.pinnacle-ortho.com](http://www.pinnacle-ortho.com) for a list of services, physicians, and locations near you.



# 2016 EXHIBITOR PROFILES

## **PALMETTO PAIN MANAGEMENT OF GEORGIA, LLC 44**

5745 CLARION STREET  
CUMMING, GA 30040  
678-381-0063  
Palmetto Pain of Georgia is experienced anesthesiology-trained pain physicians who have evaluated/treated all spectrums of pain. With respect to the injured worker, our interest is in providing a comprehensive evaluation and reasonable treatment to improve the functioning of the injured worker while being attentive to the issues involved to all parties.

## **PANEL RESOLUTIONS 17**

12 S. ERWIN STREET  
STE. 4  
CARTERSVILLE, GA 30120  
404-704-0419  
www.panelresolutions.com  
Frustrated with trying to maintain valid physician panels? We have a simple solution. Panel Resolutions offers an easy and convenient online system for developing and managing verified Physician Panels Nationwide. Contact us today and set up your online user access to the most superior panel management features available today!

## **PEACHTREE OCCUPATIONAL MEDICINE 109**

1901 PHOENIX BOULEVARD (MAIN)  
STE. 205  
COLLEGE PARK, GA 30349  
404-425-1212  
www.peachtreeoccmcd.com  
PEACHTREE OCCUPATIONAL MEDICINE (a newly formed affiliate of Peachtree Orthopedics) is here to serve the complex need of the workers' compensation community. With 24/7 access to occupational med care and a direct link to orthopedic care and physical therapy, our goal is to get your employee back to work as soon as possible while containing costs. We offer the highest quality care and offer all occupational medicine needs under one roof. Our business model is based on the four C'S: Convenience, Cost Effectiveness, Communication and Continuum of Care. Our Scope of Services includes: 24/7 Workers' Compensation Injury Care; Substance Abuse Screenings; Medical Surveillance Testing; Physical Exams; Physical Therapy

## **PEACHTREE ORTHOPAEDIC CLINIC 50**

2001 PEACHTREE ROAD, NE (MAIN)  
STE. 705  
ATLANTA, GA 30309  
404-355-0743 / 770-977-7777  
www.pocatlanta.com  
Peachtree Orthopaedic Clinic represents a long tradition in Atlanta orthopaedics. Since its founding in 1953, it has grown to include 34 physicians with a wide range of specialty interests. Clinic doctors serve as orthopaedists for the Atlanta Braves, Atlanta Hawks, Gwinnett Braves, Georgia State University, United States Ski Team and the Atlanta Silverbacks soccer team. They also serve as advisors to the Atlanta Ballet. However, the majority of the Clinic's sports medicine practice is the care and treatment of the recreational athlete.

## **PERIMETER ORTHOPAEDICS 45**

5673 PEACHTREE DUNWOODY RD.  
STE. 825  
ATLANTA, GA 30342  
404-255-5595 / 404-591-0599  
www.perimeterortho.com  
Perimeter Orthopaedics is a friendly "boutique" styled orthopedic practice in which your clients are seen quickly and handled with care. We call patients the same day and get them seen immediately. Our physicians have over 32 years of experience treating all orthopedic needs. We are located in the Perimeter and are easy to find.

## **P F TRANSPORT SERVICES, INC. 114**

6050 PEACHTREE PARKWAY  
STE. 240-171  
NORCROSS, GA 30092  
678-240-4570 / 877-277-7011  
www.pftransport.net  
PF Transport is a premier provider of non-emergency transportation. We were founded and have expanded our services based on one simple philosophy on time transportation. We will always behave in an ethical and fair way, and treat those we service with respect and dignity.

## **PHYSIO 5**

5513 CHAMBLEE DUNWOODY ROAD  
STE. 430  
DUNWOODY, GA 30338  
678-459-7792  
www.myphysio.com  
Physio, now part of Select Medical, offers Physical, Occupational and Speech Therapies with 46 Georgia locations. Our strong focus in worker's compensation includes acute rehab, work conditioning, FCEs, job site analysis, POETS, and Impairment Rating Calculations. Specialty programs include Certified Hand Therapists, Dry Needling, Aquatics, Amputee, Vestibular and Concussion Rehab.

## **PIEDMONT ORTHOPAEDIC COMPLEX 153**

4660 RIVERSIDE PARK BOULEVARD  
MACON, GA 31210  
478-474-2114 / 478-405-2367  
www.PiedmontOrthoComplex.com  
Piedmont Orthopaedic Complex offers comprehensive musculoskeletal care highlighted by extraordinary customer service and advanced technology. Piedmont's 40,000 square foot campus includes an orthopedic and spine clinic, rehabilitation center and an outpatient surgery center. Piedmont works closely with employers to promote a healthy workforce and get injured workers back to work as quickly as possible.

## **PINNACLE ORTHOPAEDICS 11 & 12**

300 TOWER ROAD  
MARIETTA, GA 30060  
770-427-5717 / 678-907-2912  
www.pinnacle-ortho.com  
Pinnacle Orthopaedics is celebrating over 50 years of excellent service! With over 20 physicians in 6 locations including Marietta, Acworth, Canton, Dallas, East Cobb, and Woodstock we provide the very best in orthopaedic care. We specialize in musculoskeletal injuries of the spine, wrist/hand, total joint replacement, work injuries, sports medicine, foot/ankle, orthopaedic trauma, and limb lengthening and deformity repair. For more information contact our website at www.pinnacle-ortho.com.

## **POLARIS SPINE AND NEUROSURGERY CENTER 94**

1150 E HAMMOND DRIVE  
STE. 400  
ATLANTA, GA 30328  
404-256-2633  
www.polarisspine.com  
Polaris Spine & Neurosurgery Center, former Peachtree Neurosurgery, delivers premium care with a personal touch. Our physicians follow a four-step process: Listen, Test, Diagnose & Treat, enabling the most minimally invasive procedures possible to encourage rapid recovery. Our expanded care provides our patients access to the full spectrum of brain & spinal care.

## **PREFERRED MEDICAL NETWORK 28**

2400 bush ridge drive  
Louisville, KY 40245  
888-586-4650 / 813-802-8524  
www.preferredmedical.net  
Preferred Medical Network provides customizable solutions for all clients as it relates to Pharmacy, DME, Ancillary Medical Services, and Surgical Implants for our Workers' Compensation Partners. Our programs are designed to manage utilization of all the above, including our unique solutions for Opioid Management, Compound Drugs, and High Cost DME.

## **PRN SOLUTIONS, LLC 151**

26915 WESTWOOD ROAD  
STE. A1  
WESTLAKE, OH 44145  
440-381-7068 / 800-776-5192  
PRN Solutions is a nationwide company that specializes in the medical equipment procurement for the worker's compensation industry. Our clients include insurance companies, self-insured entities, third party administrator, and nurse case management firms. We take the hassle out of procuring medical equipment for your workers comp claimants. Additionally, PRN Solutions guarantees pricing below state fee schedules.

## **ProCare Prosthetics & Orthotics 95**

4460 COMMERCE DRIVE  
BUFORD, GA 30518  
770-271-5581 / 706-424-6674  
www.procarepando.com  
It is the mission of ProCare to provide professional, high quality prosthetic and orthotic service in a caring environment which is responsive to the needs of patients, family, staff and medical care providers. Staff focuses on a team approach to rehabilitation and is dedicated to the optimal fit.

## **PROFICIENT Rx 70**

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800-787-7824  
www.proficientrx.com  
Proficient Rx specializes in all areas of In-office dispensing. We provide prepackaged medications, DME and injectables. By using Proficient RX's no fee, web-based dispensing platform you will maximize profits, patient convenience and assure patient compliance. Our programs include Workers' Compensation claims processing, collections and other billing related services.

## **QUESTPRO CONSULTANTS/Q TEMPS 74**

2002 SUMMIT BOULEVARD  
STE. 365  
BROOKHAVEN, GA 30319  
404-410-3528 / 404-302-7824  
www.questpro.com  
Questpro Consultants is the premiere full-service recruiting firm focusing both on the Insurance Industry and those that service the Insurance Industry. QuestPro's foundation is built upon our employee's industry knowledge and recruiting expertise, exemplary customer service, and our state of the art technology. Our areas of specialization include: Property & Casualty, Life & Health, Managed Care, Restoration, and Risk Management.

## **QUINLAN MEDICAL MANAGEMENT 30**

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STE. 201C  
PALM BEACH GARDENS, FL 33403  
561-814-5047 / 561-628-6145  
www.quinlanmedmgt.com  
The Leader in Successful Case Management throughout the South East. We meet ALL your needs for Effective TCM, Medical and Vocational Field Case Management 24 hour NOI intake, Medical Cost Projections

## **REGENESIS BIOMEDICAL 120**

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SCOTTSDALE, AZ 85250  
877-970-4970  
www.regenesisbio.com  
Regenesis Biomedical is a medical device company dedicated to improving human welfare through the research, design, manufacture, and sale of energy-based medical products and services that alleviate pain, restore health, and improve quality of life. We offer the Provant Therapy System, which is electromagnetic energy. Provant is safe, non-drug pain management. As a company we value a pioneering spirit, excellence, respect, family, integrity, compassion and dedication.

## **REHAB WITHOUT WALLS 19**

820 st. sebastian way  
ste. 5e  
augusta, ga 31901  
706-434-1248  
www.rehabwithoutwalls.com  
Rehab Without Walls provides comprehensive non-facility based functionally driven neuro-rehabilitation services in the client's home and community. CARF accredited in Home/Community and Brain Injury Rehab, our highly skilled interdisciplinary team focuses on meeting each individual's functional goals in order to help them achieve the highest possible level of health and independence.

## **RESTORE NEUROBEHAVIORAL CENTER 62**

200 GALLERIA PARKWAY  
STE. 1800  
ATLANTA, GA 30339  
800-437-7972  
www.restorehealthgroup.com  
Restore Neurobehavioral Center is a post-acute healthcare organization serving adults with acquired brain injury who are challenged by behavioral issues. Our continuum of care includes intensive inpatient neurorehabilitation, transitional community re-entry services, day treatment, outpatient therapy and long-term supported living services.

# Our neurosurgeons. Working as a team to keep you in the game.



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At Southeast Brain and Spine Surgery, our highly trained and respected neurosurgeons provide advanced surgical treatment for some of the most complex disorders of the brain, spine, neck and peripheral nerves. Our goal is to provide the highest level of neurosurgical care in a pleasant and compassionate environment.

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# 2016 EXHIBITOR PROFILES

## RESURGENS ORTHOPAEDICS 58 & 59

5671 PEACHTREE DUNWOODY RD.

STE. 700

ATLANTA, GA 30342

404-531-8484

www.resurgens.com

WorkLink provides access to care, communication between all parties, and consistency throughout the metro Atlanta area. At Resurgens Orthopaedics, we provide prompt, high quality medical care to the employee and give the employer the information they need to return employees to work quickly and safely.

## RJ INVESTIGATIONS, INC. 16

P.O. BOX 498

REDAN, GA 30074

770-322-2568

www.rjinvestigations.com

RJ Investigations, Inc. is a full service investigative firm specializing in all aspects of insurance defense investigations.

RJ's specialized service approach has concentrated on Insurance Fraud Defense for more than 20 years, making us one of the strongest and largest fully staffed investigative firms. We worked as a partner with many of the top insurance carriers, third party administrators, and self-insured companies throughout the United States. Our Investigative team functions as an extension of your business with the sole purpose of minimizing your liabilities and resolving your investigative challenges.

## SelectOne Network 66

102 CEDAR VIEW LANE

SAVANNAH, GA 31410

912-667-0441

www.selectonenetwork.com

SelectOne Network is a network of preferred providers for Workers' Compensation. We also publish a trade magazine twice a year, *Workplace Health* for nurse case managers, adjusters, self-insured employers, occupational medicine nurses, and Safety and HR professionals.

## SHAMROCK PROSTHETICS 91

825 KING AVENUE

ATHENS, GA 30606

706-622-6556

www.shamrockprosthetics.com

Founded in 2015 by an amputee, Shamrock Prosthetics is the pioneer in authentic perspective and experience to new patients and referral sources. Driven by Hope, Inspiration, and Reinvention, we team with patients through casting, socket fitting and alignment from our state of the art facility to restore independence and agility.

## SHEPHERD CENTER 63

2020 PEACHTREE RD., NW

ATLANTA, GA 30309

404-352-2020 / 404-350-7312

www.Shepherd.org

Private, not-for-profit hospital specializing in medical treatment, research and rehabilitation for people with spinal cord injury, brain injury and neurological disorders. Founded in 1975, and ranked by U.S. News & World Report among the top 10 rehabilitation hospitals in the nation. A 152-bed facility. Last year Shepherd had 992 admissions to its spine and brain inpatient programs and 571 to its day inpatient programs. In addition, we see more than 7,600 people annually on an outpatient basis.

## S.K.I. INVESTIGATIONS 110

18191 NW 68<sup>TH</sup> AVENUE

STE. 112

MIAMI, FL 33015

305-824-1908 / 877-754-7545

www.Skiinv.com

S.K.I. Investigations was founded in 2000 with the primary goal of providing a quality product and unparalleled customer service. Since that time our customers have received exceptional results that have helped to redefine the industry standard for surveillance success, fraud detection, and client satisfaction.

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STE. 1000

ALTAMONTE SPRINGS, FL 32701

1-800-404-9761

www.SMSNational.net

SMS National is a specialist ancillary provider, fully experienced within the Workers' Compensation field. Our on staff Clinicians allow us to provide unique, professional services in home health, durable medical equipment, catastrophic care, home/vehicle modifications and excel with our customer service and communications, remaining cost effective.

## SOUTHEAST BRAIN & SPINE SURGERY 131

1538 THIRTEENTH AVENUE

STE. B

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www.southeastbrainandspine.com

Our skilled hands belong to highly trained and respected Neurosurgeons who provide advanced surgical treatments for some of the most complex disorders of the brain, spine, neck and peripheral nerves. Our goal is to provide the highest level of neurosurgical care in a pleasant and compassionate environment.

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STE. 101

RALEIGH, NC 27615

800-772-8914 / 919-781-3149

www.southernrehab.net

Southern Rehabilitation Network, Inc. is a URAC company who aspires to be the premium provider of medical and vocational restoration and managed care through case management, safety and loss prevention, medical record reviews, life-care planning, wellness programs, and continuing education seminars. We are located in NC, SC, VA and GA.

## SpineCenterAtlanta 140

3161 HOWELL MILL ROAD, NW

ATLANTA, GA 30327

404-351-5812

www.SpineCenterAtlanta.com

SpineCenterAtlanta provides comprehensive treatment options to patients suffering from Atlanta, herniated/bulging discs, spinal stenosis, chronic pain, and other musculoskeletal pain conditions in Buckhead, Sandy Springs, Dunwoody, Vinings, Smyrna, Marietta, East Cobb, Roswell, Alpharetta, Cumming, Duluth, Fulton County, Conyers, Savannah and the entire State of Georgia.

## SPORTS MEDICINE SOUTH 81

1900 RIVERSIDE PARKWAY

LAWRENCEVILLE, GA 30043

770-237-3475

www.sportsmedsouth.com

Sports Medicine South, your Sports Medicine & Orthopaedic Specialists, founded by Dr. Gary Levensgood. Our all-inclusive practice offers patients nation leading Providers, the newest innovative procedures, and state-of-the-art rehabilitation practices. Here at Sports Medicine South, we continually strive to make our patients, athletes, and community Beyond Better!

## SPREEMO 152

88 PINE STREET

11<sup>TH</sup> FLOOR

NEW YORK, NY 10005

800-595-1713

www.spreemo.com

Spreemo is a value driven healthcare platform. Our mission is to fix healthcare. By providing transparency of quality and cost, we are doing just that. We are connecting payers and providers online with collaborative workflow tools and we are highlighting the value in quality medicine ultimately enabling better patient care.

## STREAMLINE IMAGING 33

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843-849-0400 / 800-242-8856

www.thedirectionsgroup.com

Celebrating 22 years of excellence, The Directions Group is an innovative case management and rehabilitation consulting firm serving individuals and their families, employers, third party administrators, insurance companies, and law firms across the United States. Our experts are national leaders in their fields and provide a variety of services including Medical Case Management, Vocational Rehabilitation, Life Care Planning, and Litigation/Consultation.

## THE FREEDMAN GROUP 136

1232 WOODLAWN DRIVE

STE. B-316

MARIETTA, GA 30067

770-541-7401

www.TheFreedmanGroup.com

The Freedman Group provides Functional Capacity Evaluations, Impairment Ratings, Work Hardening, Home Assessments and Occupational/Physical Therapy. FCE's include Work Capabilities, Consistency of Effort, and Recommendations. Impairment Ratings are performed using the AMA 5th and 6th Editions. Our Work Hardening simulates work tasks with an 85% success rate for return to work. Home Assessments determine modifications for the home promoting independent function.

## THE HUGHSTON CLINIC 27

6262 VETERANS PARKWAY

COLUMBUS, GA 31909

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www.hughston.com

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## THE PHYSICIANS SPINE & REHABILITATION SPECIALISTS OF GEORGIA, PC 13

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Ste. 100

Sandy Springs, GA 30328

404-816-3000

www.thephysicians.com

Since 1995, The Physicians' has provided innovative, effective and comprehensive treatment of pain with special emphasis on spinal pain and care of the injured worker. Doctors Chin, MacNeill, Mefferd, Porter, Raziano, Rizor, Schurdell and Simone are all Board Certified and have earned the added qualification in pain management.

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DECATUR, GA 30030

404-378-1240

www.therocklaw.com

At The Rock Law Firm, our focus is to provide individualized attention to business problems arising from Workers' Compensation matters. Mr. Rock has represented large employers, as well as small employers, and is always involved in every aspect of the investigation, litigation and resolution of claims. The Rock Law Firm strives to reduce Workers' Compensation costs by utilizing our core strengths; litigation, education, problem solving and investigation. Our approach is to help employers help themselves by reducing Worker's Compensation headaches.

## THE SPECIALTY NURSE COMPANY 56

470 N. SESSIONS STREET, NW

MARIETTA, GA 30060

770-419-9151 / 404-908-6189

www.specialtynurse.net

Our company was founded as Paraquad Services in 1988. In 2013, the company changed its name to the Specialty Nurse Company, and although we continue to specialize in catastrophic injuries, we have added a Senior Care Division, a case specific orientation program (CSOP), and the establishment of a community outreach program called the JD Frazier Initiatives, which provides a variety of services to those in need.



# 2016 EXHIBITOR PROFILES

## THERAPY DIRECT

8823 PRODUCTION LANE  
OOLTEWAH, TN 37363  
888-904-6776  
www.therapydirect.com

A National physical therapy network focused on return to work and functional outcomes. We know what it takes to return injured workers to their jobs, fully recovered. We connect patients with the care they need with a sense of urgency that can make the difference in a fuller, faster recovery.

## TRANSCOM SOLUTIONS

PO BOX 2998  
RIVERVIEW, FL 33568  
813-744-8323  
www.transcom-solutions.com

TRANSCOM Solutions is a transportation and translation company whose mission is to safely transport and accurately translate for our clients nationwide. We provide Transportation, In-Person Interpretation, Telephonic Interpretation, and Document Translation 24 hours a day, 7 days a week to state and county governments, third party administrators, and healthcare providers.

## TRI STARR INVESTIGATIONS

3525 HIGHWAY 138 SW  
STOCKBRIDGE, GA 30281  
770-388-9841 / 800-849-9841  
www.tristarr.com

Since 1986, Tri-Starr Investigations, Inc. has been a leading investigative firm. Headquartered in Georgia, Tri-Starr regularly conducts investigations throughout the United States and abroad. Tri-Starr Investigations, Inc. (TSI) is a premiere investigative agency ready and able to provide professionally tailored programs specifically designed to meet the needs of our clients.

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## U.S. HEALTHWORKS MEDICAL GROUP

791 OAK STREET  
HAPEVILLE, GA 30354  
404-601-2000 / 404-998-2219  
www.ushealthworks.com

U.S HealthWorks Medical Group is a leading national provider of occupational medicine. We have expertise in workers' compensation programs to help companies manage work-related injuries and costs by providing a full line of occupational healthcare services. U.S. HealthWorks specializes in early return-to-work programs, injury prevention and wellness programs. Visit [www.ushealthworks.com](http://www.ushealthworks.com)

## VERNIS & BOWLING

31 PERIMETER PARK ROAD  
STE. 200  
ATLANTA, GA 303241  
404-846-2001  
www.Georgial-Law.com

Vernis & Bowling is comprised of 17 offices in Florida, Alabama, Georgia, North Carolina, South Carolina and Mississippi. We are uniquely situated to enable us to represent your interests on a local basis in Florida, Alabama, Georgia, North Carolina and Mississippi. We are "AV" rated by [Martindale-Hubbe](#) and [Best's Insurance Directory](#) recommended.

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## WELLCOMP MANAGED CARE

761 OLD HICKORY LANE  
STE. 300  
BRENTWOOD, TN 37027  
855-366-6789  
www.wellcomp.com

WellComp has been a leading national provider of managed care services. We've specialized in Workers' Compensation cost containment since 1985, and our team has the experience and expertise to create and manage custom solutions that deliver cost savings to clients and the appropriate care to injured workers.

## WOODALL & BROOME

P.O. BOX 711  
ACWORTH, GA 30101  
800-460-7350  
www.wnbpi.com

Founded in 1994 Woodall & Broome offers anti-fraud compliance, contract SIU, workers' compensation/liability and field adjusting investigations. Our success is directly attributed to results, customer service and meeting our clients' objectives. In addition we also offer a national physician-directed hospital bill negotiations service.

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## WRIGHT MEDICAL SERVICES

213 RIVER PARK NORTH DRIVE  
WOODSTOCK, GA 30188  
866-529-1459  
www.wrighttrahab.com

Wright Medical Services is a Durable Medical Equipment and Ancillary Services third party administrator. WMS was founded by Workers' Compensation Case Managers. Our first and most important objective is to deliver quality services and products for your patients. WMS provides our customers with peace of mind, knowing their patient is receiving quality and cost effective DME products and services. Partners in Patient Care!

## WRIGHT REHABILITATION SERVICES, INC.

213 RIVER PARK N. DRIVE  
WOODSTOCK, GA 30188  
770-592-8795  
www.wrightrehab.com

The Wright Rehabilitation Services, Inc. (WRS) was founded in 1994. WRS is a full service disability management company specializing in Field/Telephonic Case Management, Vocational Rehabilitation, Medicare Set-Aside Arrangements, Life Care Planning, Utilization Review and Durable Medical Equipment sales and service.

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Visit All Booths For A Chance To Win A  
**\$1,000 Visa Gift Card!!!**

Have your initial card signed by each representative from the vendors  
for a chance to win \$1,000.00!

Drawing will be held on Wednesday at the end of the conference.

*You must be present to win.*



Service	Service Description
<b>Surveillance and Activity Investigation</b>	Surveillance is provided in order to document and videotape the claimant's daily activities and determine if these activities are consistent with what the claimant reports. An activity investigation is a legal and ethical investigative attempt to ascertain useful information regarding the claimant from local residents or neighbors.
<b>Alive and Well Check</b>	The alive and well check involves an announced or unannounced in-person interview with the claimant to determine general health, current medical treatment, and additional pre-set information.
<b>Social Network and Internet Investigation</b> 	Titan's GOTCHA!® Deep Internet Search, offers a comprehensive database search and investigative analysis. Our information analysis team will determine if an individual has created a viewable website or joined any internet-based social networking groups. During our canvass, we will be looking for information regarding a person's social activities and interests and have the ability to check the deep or invisible web. This industry leading search is available as one resource to help document any internet activity and better prepare you for your insurance defense.
<b>Medical Canvass and Bundled Service</b> 	The purpose of this investigation is to determine previously undisclosed medical treatment of the claimant that may have occurred prior to the alleged date of loss or injury. The investigation is a comprehensive canvass of all hospitals, clinics, and pharmacies around the claimant's residence on the date of loss or injury. This investigation is meant to determine if the claimant's injuries could have possibly occurred outside the scope of employment. All of Titan's staff is HIPAA Certified because your best interest is our top priority. In response to an overwhelming client demand, we are now offering two of our most comprehensive and popular services for one low price.
<b>Claims Investigation and AOE/COE Investigation</b>	A thorough claims investigation will help obtain necessary information to access the validity of a claim and assist in eliminating fraud. Titan's claims investigators are highly trained and ready to be assigned to handle all types of field investigative tasks including AOE/COE investigations, scene investigations, locate services, background investigations, and record retrievals. Investigators help determine if an injury is "arising out of employment" or is in the "course of employment."
<b>Online Investigative Management</b> 	Titan accepts orders in person, via e-mail, phone, or fax. We also have added the convenience of accepting orders online. With our TitanPro™ Investigative Management System, our clients can securely log-in and gain immediate access to the cases they assign and our progress on them. TitanPro™ was developed to streamline the investigative process by allowing complete, web-based client control and access to all aspects of the referral from daily updates and communication to case reporting, surveillance videos and invoicing.
<b>Nationwide Vendor Management</b>	Titan has established a national network of investigative resources that can serve as your Vendor Partner Network (VPN) in the event that you would like us to develop or manage your company's approved vendor panel. Each company selected to be part of this proven program has been fully vetted and selected based upon their investigative expertise and geographic location. All assignments will be worked by a trusted vendor partner that is properly licensed and fully insured.

## ***The Intellectual Approach to Investigations***

Professional, Ethical, and Highly-Skilled Investigators  
Quality Service, Exceptional Results

To assign a case, please contact us toll free at **(866) 964-0930** to speak to your local account manager, email us at [contact@titanpi.com](mailto:contact@titanpi.com) or log onto [www.titanpi.com](http://www.titanpi.com)

WORKERS' COMPENSATION CONFERENCE  
**AUGUST 29 – 31, 2016**  
 HYATT REGENCY ATLANTA  
 EXHIBITION LEVEL – GRAND HALL  
 ATLANTA, GEORGIA

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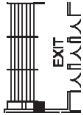
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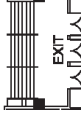
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ENTRANCE TO HALL



REGISTRATION WINDOWS



ENTRANCE TO HALL





Please participate in the **SBWC Silent Auction** benefiting ***Kids Chance of Georgia.***

*Thank you to the SBWC, donors and advertisers who have made this catalog and auction possible. Additional donations have been received since publication, so please visit the display area across from the registration/information booths.*

### **WHEN?**

Monday, August 29, 2016 at 8:00 a.m. – Tuesday, August 30, 2016 at 6:00 p.m.

### **WHO CAN PARTICIPATE?**

Everyone can participate:

All Attendees, Exhibitors and SBWC Staff are eligible to bid.

### **HOW TO PARTICIPATE?**

If you have not pre-registered on-line, please see a volunteer at the display area to register for

***Mobile Bidding!***

Make bids, keep up with your items of interest and know if you won through smart phone messaging.

Please be courteous and silence your phone when in sessions.

***No smart phone?*** See a volunteer at the display area to register or enter your bid.

### **PAYMENT METHODS?**

Credit Card, Cash or Check

### **WHERE & WHEN DO I PICK UP THE ITEM I WON?**

Wednesday 7:30 a.m. – 12:00 p.m. at the auction display area.

### **QUESTIONS WHILE AT THE CONFERENCE?**

Please call Forrest Hale 678-878-7574 or visit the Kids' Chance Auction display area.

The mission of Kids' Chance of Georgia, Inc. is to provide educational scholarships to the children of Georgia workers who have been seriously, catastrophically or fatally injured in work-related accidents. Since 1988, Kids' Chance of Georgia, Inc. has been helping the children of injured workers reach their educational goals. More than 600 students have benefited from the Kids' Chance organization.

[www.kidschancega.org](http://www.kidschancega.org)

## NOTES

## NOTES



# MEETING ROOM LOCATIONS

## EXHIBIT AREA

Located in the Grand Hall – Exhibit Level

*(Two levels down from hotel lobby)*

Don't forget to visit all exhibit booths in order for a chance to win the \$1,000.00 Visa Gift Card

## GENERAL, MEDICAL, ETHICS/KEYNOTE SESSIONS

Located in Centennial Ballrooms I & II

*(One level down from hotel lobby)*

## CASE MANAGEMENT & MULTI-STATE LEGAL SESSIONS

Located in Centennial Ballroom IV

*(One level down from hotel lobby)*

## LEGAL & INSURANCE/SELF-INSURANCE SESSIONS

Located in Centennial Ballroom III

*(One level down from hotel lobby)*

## MEDICAL SESSION BREAKFAST & MEDICAL LUNCH AND LEARN

Located in the Hanover Ballroom at the Hyatt Regency Atlanta Hotel

PRIOR RSVP REQUIRED

*(Two levels down from hotel lobby)*

## EDI & WCRI SESSIONS

Ballroom Level 1

*(One level down from hotel lobby)*

## MEET THE EXHIBITORS RECEPTION

Located in the Grand Hall – Exhibit Level

## CHAIRMAN'S RECEPTION

Located in the Grand Hall – Exhibit Level

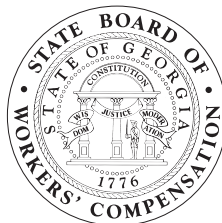
## KIDS' CHANCE OF GEORGIA SILENT AUCTION

Auction items are located in the Grand Hall Foyer in front of the registration counters

## EDI & WCRI SESSIONS

Ballroom Level 1

*(One level down from hotel lobby – across from Centennial Ballrooms 1 & 2)*



**State Board of Workers' Compensation**