Section XIII: Non-Emergency Transportation Services

The following are guidelines for reimbursement of non-emergency transportation. These codes are Georgia state-specific and should be used for workers' compensation billing purposes.

General Guidelines

Codes and fees specify ambulatory and lift van reimbursements separately.

Flat-rate, pick-up fees are not applicable.

Additional gasoline surcharge fees are not reimbursable as they are included in fee schedule reimbursement.

Very remote areas are considered 50 miles or more.

Wait-time fees are reimbursed at \$25.00 for the first hour and \$12.50 for each additional 30-minute increments after the first hour. A cumulative total-day wait time of one hour or more can be charged. There is no wait-time reimbursement for anything less than one hour for an entire day.

Any transportation fees outside of this schedule should be negotiated between the payer and provider before services rendered.

Ambulatory:

Code TP010	Description Per-mile charge	Maximum Allowable Rate \$1.95 per mile
TP015	Wait-time charge	\$25.00 first 60 minutes \$12.50 each additional 30 minutes
TP020	Minimum charge	Only one minimum fee of \$30.00 allowable for entire day. If mileage exceeds \$30.00, use per-mile rate (TP0010)
TP025	After hours and weekends	Regular working hours are considered to be Monday thru Friday, 6:00 a.m. to 6:00 p.m. Saturday and Sunday are considered to be weekend days. An additional charge not to exceed \$25.00 per day may be billed if pick-up time is earlier than 6:00 a.m. or later than 6:00 p.m. weekdays. An additional charge not to exceed \$25.00 per day may be billed for pick up on weekend days.
TP030	Wheelchair handling	A \$10.00 charge for each time a wheelchair is folded and loaded into a trunk or backseat, with a maximum daily charge of \$35.00 may be billed.

TP035	Hands-on passenger assistance	If hands-on assistance is needed to move a patient in and out of the vehicle, a fee according to the degree of assistance that is required should be negotiated with the payer prior to travel.
TP040	Additional fees – rural areas	Negotiate fee prior
TP045	Passenger pick-up fees when driver is leaving from and returning home	No additional reimbursement unless it is a very remote area, and then reimbursement must be negotiated prior.
TP050	No-call/no-show charges	A \$50.00 charge may be billed; very remote areas (50 miles or more) may charge \$75.00.
Lift Vans:		
Code	Description	Maximum Allowable Rate
TP100	Per-mile charge	\$2.75 per mile
TP105	Wait-time charge	\$25.00 first 60 minutes \$12.50 each additional 30 minutes
TP110	Loading and unloading of patient	\$35.00 per trip, not to exceed \$70.00 per day
TP115	After hours and weekends	Regular working hours are considered to be Monday thru Friday, 6:00 a.m. to 6:00 p.m. Saturday and Sunday are considered to be weekend days. An additional charge not to exceed \$25.00 per day may be billed if pick-up time is earlier than 6:00 a.m. or later than 6:00 p.m. weekdays. An additional charge not to exceed \$25.00 per day may be billed for pick up on weekend days.
TP120	Additional handling fees	If stretcher transportation or other unusual handling is required, this should be identified and negotiated prior. Otherwise charges are included in loading fees.
TP125	Additional fees – rural areas	Negotiate fee prior
TP130	Passenger pick-up when driver is leaving from and returning home	No additional reimbursement unless it is a very remote area, and then reimbursement must be negotiated prior.
TP135	No-call/no-show charges	A \$75.00 charge may be billed; \$100 charge for very remote (50 miles or more) areas.